NEW CCCAP RULES & HOW THEY AFFECT YOU, THE PROVIDER

On September 30, 2016, new State CCAP rules were enacted for counties across Colorado. The rules packet was designed with a new philosophy and approach to authorizing care for low income children. Once widely known as a works support benefit for families needing help paying for their child care needs, CCAP is now a program that takes a two generation approach to benefit the parent in need as well as the developmental and school readiness needs of the child.

SOME OF THE HIGHLIGHTED CHANGES

- 12 month certification periods (some situations will warrant shorter authorization time frames).
- Emphasis on quality: tiered reimbursement rates for providers and lower co-pays for families choosing Colorado Shines Level 3-5 rated programs.
- Parent fees will not be raised during certificate periods (except when coming off a hardship).
- Fewer verification requirements and ability to use collateral contact to obtain information.
- Child care can continue during Maternity/Paternity/Temporary/Seasonal breaks upon request.
- Care is based on child needs not parent schedules.
- Changes to child support requirements.
- Stabilization program for homeless families.
- Ease of access for transfers to other counties.

A complete list of rules can be found at
www.sos.state.co.us

HOW WILL THIS AFFECT YOU THE PROVIDER

- Continuity of care for children
- Adjustments to reimbursement rates
- PSSP provides live eligibility information
- 60 day period to report non-payment of fees

Please let us know if you have any questions. We are your partners and here to assist you!
COMING SOON! The POS machine is going away! An exciting new technology will be arriving this year!

www.BoulderCountyChildCare.org ~ www.BoulderCountyHHS.org
Training & Technical Assistance

PLAN AHEAD FOR THE
SPRING PROVIDER TRAINING!!
Friday, April 28 ~ 8:00AM—4:00PM
At the St. Vrain HUB in Longmont

Watch for a flyer with more information coming in the March Training Calendar!

CCAP PROVIDER 101 BEST PRACTICES
February 11 - 8:00am to 12:00pm
Breakfast and door prizes included!

A morning of training specifically designed for CCAP providers! Join CCAP and CCR&R program staff for a full menu of CCAP related topics including; What’s New With CCAP, Developing Partnerships with Your CCAP Families, Creating CCAP Policies, PSSP Refresher, What to Expect When You Are Expecting (A Site Review) and lots of time for Q&A.

PDIS-QRIS HELP SESSIONS
In Longmont - St Vrain Community HUB, Room 146
Saturday, January 28, March 25, May 6 from 9 to 11:30am
Thursday, March 2 from 3:30 to 6pm

In Lafayette - Aspinwall Community Center
Saturday, February 25, April 29 from 9 to 11:30am

Reservations are now required. Contact Nicole 303-895-3419

CIRCLES PRESENTS: A POVERTY SIMULATION
Sunday, March 19, 1:00—4:00p.m.
First Congregational Church, 1128 Pine Street, Boulder

What do people in poverty really have to deal with?
This experience will provide answers to that question and many more!
Recommended for people who work with CCAP families!

FREE training with 2.5 hrs. credit in Individual & Cultural Diversity.
RSVP to 303-441-1503 or CirclesInfo@BoulderCounty.org

For additional training options visit the Qualistar Training Calendar webpage
www.Qualistar.org/calendar.html
CHILD CARE REerrals
Please send families who need help finding child care to Mile High United Way’s Child Care Options 877-338-CARE (2273). If the family has received referrals from them but has special circumstances (special needs child, homeless, infant or toddler, extended or unusual hours, etc.) or is having difficulty finding care for any reason they can call Boulder County CCR&R 303-441-3544 for additional assistance.

DATABASE MANAGEMENT AND PROVIDER UPDATES
Many thanks to all of the providers who returned their 2016 Program Update Forms! Returning your information promptly helps us meet our semiannual obligation to the state Office of Early Childhood to update information about all 354 licensed child care programs in Boulder County. This information feeds into the Colorado Shines website where parents can search for child care on line. Your Program Update Form can be returned via mail, email ccr@BoulderCounty.org or we can conduct your update over the phone, just call 303-441-3544.

In 2017 we will begin with programs not updated in 2016 and last updated in July 2016.

PLEASE RESPOND PROMPTLY to the request for information. This really saves time and assures that you receive accurate referrals.

VACANCY UPDATES
Call 877-338-2273 to report openings you would like to fill.
While vacancy updates are included in your semiannual Program Update we are not able to accurately track vacancies by age. If you have current vacancies that you would like to fill please let Child Care Options know and they will do their best to help you fill your openings.

TECHNICAL ASSISTANCE
CCR&R staff is available to provide technical assistance and support to providers as needed. It is also important to reach out to your licensing specialist for help and cultivate a relationship with him or her. So please feel free to contact your licensing specialist or call your local CCR&R at 303-441-3544 when you have licensing questions or need help of any kind.

For information about QRIS or PDIS you can visit the Colorado Shines website www.ColoradoShines.com or contact the Early Childhood Council of Boulder County.

Quality Navigator Nicole Malone will be happy to assist you.
303-895-3419 or nmalone@eccbouldercounty.org
CCAP Client Redetermination Process
Every open case with CCAP has an annual recertification.

Redetermination or RRR packets are due 15 days prior to the end of the redetermination month. In order to prevent a delay in care, it is important that clients return the completed RRR packet and all required verifications by the 15th day of the redetermination month. If this information is not received by the end of the month, the client’s case will be closed.

- Once the case has closed the client has up to 30 days to submit their paperwork.
- If the paperwork is not returned within 30 days the client will have to re-apply for CCAP.
- CCAP will not cover care from the date the case closes to the date the RRR is complete.
- If there is a gap in care, the client is responsible for payment.

**CCAP has up to 10 days to work documents from the date they are submitted.**

- Remember, all documents are worked in the order they are received.
- Once the case has been processed the client will be notified if they are approved, denied, or if additional information is required.

If clients have questions or need assistance they should contact CCAP 303-678-6014 or ccap@BoulderCounty.org with their name and CCAP case number or social security number.

For general information, applications, redeterminations, and other forms go to http://www.BoulderCounty.org/family/financial/pages/ccap.aspx

Early Childhood Council of Boulder County

The Early Childhood Council of Boulder County (ECCBC) offers provider services in the form of Professional Development Training, EQIT, Touchpoints and Pre-Licensing.

In addition, ECCBC is involved in supporting quality improvement services in the form of Colorado Shines technical assistance, coaching and quality improvement resources.

Please visit our website www.eccBoulderCounty.org for more information about these and other services. There you will find the most current Training Calendar, information about Provider Forums, EQIT applications and much more!

FREE TAX HELP! Families making less than $54,000 per year and who have children at home, can get free tax help from IRS-certified tax preparers. For a flyer visit the ECCBC website at www.eccBoulderCounty.org look under the News tab.
Boulder County requires all CCAP providers to be trained to utilize the Provider Self Service Portal (PSSP). This is a very powerful tool that allows providers to get questions answered quickly. Through the Portal you can access: alerts, attendance, payment summaries, parent fees, recoveries, reports, and so much more!

- To sign up for the 2 hour online PSSP training call the State at 1-888-509-1757 or send an email request to pssp@state.co.us.
- Click to access the PSSP Portal, click the Administration tab, click My Account.
- Enter the user name and password you received from the State.
- If you need assistance please contact CCAP at 303-678-6014.

2017 POS TRAINING FOR NEW PROVIDERS & STAFF
On the 3rd Tuesday of every month from 2:00 to 4:00pm at the St. Vrain HUB in Longmont.
Registration is REQUIRED ccapbilling@BoulderCounty.org or 303-678-6014.

NO WALK INS PLEASE!

2 hrs. of Continuing Education credit is provided for both of these classes.
Help clients remember these simple CCAP card tips!

- Report lost CCAP cards IMMEDIATELY. They have 24 hours to make a report.
- Clients are REQUIRED to swipe CCAP cards DAILY & report issues right away.
- Remind your clients to READ THE TAPE and make sure the swipe is approved.
- New CCAP cards should arrive within 5-7 days. If not received clients MUST contact CCAP IMMEDIATELY.
- Remind clients to ALWAYS keep their CCAP cards in their own possession.
- Cards should NEVER be left at the center or family child care home.

Meet the Boulder County Early Childhood Team

Your CCAP Team

Terri Albohn, Team Manager
Jennifer Panicco, Team Lead Technician C
Christy Steele, Ongoing Technician B
Cynthia Aguilera, Bilingual Referral Technician B
Miriam Martinez, Bilingual Intake Technician B
Dawn Reed, Intake Technician B
Julie Irwin, Redetermination Technician B
Daphne Duck, Eligibility Technician B
Bee Brown, Administrative Assistant/Intern

Your Provider Support Team

Elizabeth Groneberg, Bilingual Outreach Coordinator
Cindy Billinger, CCAP Billing Specialist
Annette Crawford, CCR&R Program Specialist I