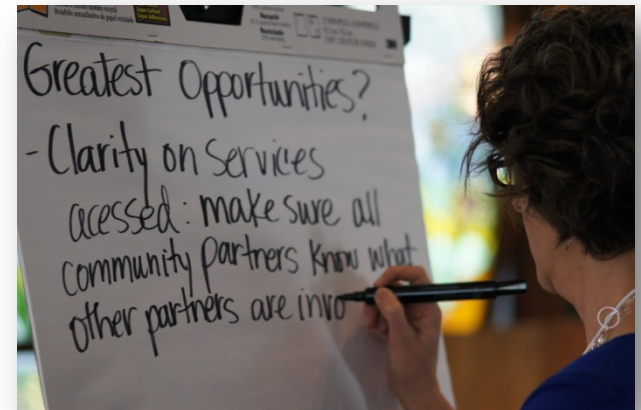




September 26, 2014 Community of Hope Summit Table Discussions: Opportunities

- more Genesister / expansion and integration
- 211 navigators model
- housing dialog
- supportive housing
- family planning
- Early Head Start model
- pregnancy through age 3 - home visit, nurse, education, wild plum Longmont
- more training for participants - parenting classes, financial stability - more in Longmont
- more affordable housing solutions - need to have formal approach county-wide / advocacy
- more family shelter
- expanded addiction recovery
- more true integration of service / support
- variety of service at multiple locations - geographic (more service outposts)
- variety of service at multiple locations - removal of barriers for clients to access
- variety of service at multiple locations - integrate services to provide easier access (TANF worker at MHP)
- variety of service at multiple locations - integrate services to remove the confusion of how / where to help
- providing home where client can access where they are comfortable - meet client where they are
- coordinated case management - education about programs, services, referral process, population across the county
- coordinated case management - one-stop-shop with access to multiple services
- wrapping services
- closing gap between age-focused services - post-childhood "transitional age"



- connecting new / small resources to the larger safety net
- mental health, behavioral health focus
- community of "askable" adults for everyone
- understanding of community resources
- food r us - subsidizing vouchers
- services for people aging out, young adults - continued development
- more housing
- trauma-informed practices need to increase
- impact
- navigator – where to access system
- increase support through adolescence / potentially to age 25
- clarity on services to access – make sure all community partners know what other partners are involved with each family
- specialty care -- more providers in Boulder County
- accessing free & reduced lunches for more clients
- 221 – BChelp type systems to most services
- identify gaps in services
- help families with stigma of prevention service access
- services ages 18-25 based on info on brain development
- housing issues, low-income housing for families / youth
- seamless service access
- collaboration / integration of services to meet clients where they are
- collaboration / communication between private / public agencies
- remove barriers for clients to access services
- more providers in county for specialty care
- integrate location-based integrated services focused on prevention
- food prescriptions (Pueblo example) where doctors prescribe food prescriptions to a hospital food market / they bag up specific foods for client
- farmers' market matching dollars for Food Stamps to encourage healthier eating
- navigation / access -- understanding systems, options & having the ability to know where to start / when / where to hand-off
- respite care
- long term reversible birth control
- common eligibility standards

- low income/ affordable housing for clients with mental health challenges
- clarity of services / how to access them
- close the gaps between age group services
- providing “home” where clients can access where they feel comfortable
- growth in substance abuse services due to Medicaid funding
- don’t have enough housing
- intergeneration healthy connection -- elderly to babysit the 0-5, for example
- still regulatory (CCAP) - how can this move in a more generative/accessible way that is still in compliance
- pay for success - social impact bonds
- still regulatory (CCAP) – need to move in a more generative/accessible direction while still being compliant
- adult protection - multidisciplinary approach
- courts
- take crucial conversations to the next level ("integrated" on generative model)
- more community engagement (i.e. Circles mentors at WorkforceBoulderCounty)
- convening body around health - a medical umbrella
- work more with medical world - health providers
- more work with corrections
- seamless services (looking at each role / increasing collaboration)
- enhance collaboration - additional housing
- no one agency - who is best to provide service (facilitate that conversation)
- adult protection - improve collaboration
- coordinated case management
- coordinated case management - county conference with breakouts, booths, to meet face-to-face / learn more about programs
- make more community referrals
- more collaboration with CBOs
- networking / resource fair for staff - DHHS, BC, county, / CBOs
- ongoing collaboration opportunities
- clarity on services accessed - make sure all community partners know what other partners are involved with each family
- greater collaboration with agencies that are working on same goals
- financial incentives for greater collaboration
- stronger partnership with neighbors
- help agencies understand what each other do - roles, services, h/-off opportunities

- help agencies understand what each other do - crisis situation response
- CBOs coming to group supervision sessions
- new housing review panel
- family-driven collective whole unit / collaboration decision
- family-driven - community plan
- family-driven - create atmosphere that's sincere - channels for community to be involved
- holistic - inclusive - integrate different perspectives, community members, demographics, etc.
- holistic - balance of climate between inclusive / moving forward
- adult protection – multidisciplinary approach
- collective effort that includes engaging the private community (individuals, non-profits, business)
- more collaboration in areas that overlap community delivered (non-profit) services
- greater collaboration with agencies that are working on same goals
- Funding incentives for greater collaboration (owning the journey to end hunger)
- religions & faith communities → they have most of the adoptive kids, so include them
- coordinated case management / balance
- coordinated after-hours response for emergencies / urgent situations
- create an “askable adults” for all safety-net services
- education about services to avoid duplication
- allow collaborating agencies to be part of conversations that affect them directly.
- resource “speed-dating”
- work with I Have A Dream Foundation
- hand-off between agencies of common clients
- expand county community united voice in advocacy, legislative level instead of numerous individual voices
- coordinated case management
- need education about programs / services, referral process across the county
- integrating agencies from other sectors
- how do we really communicate? others involved don't have as much
- new building, working relationships, shift the pyramid, education
- mechanisms/ systems in place to connect community partners more deeply/ frequently; expand community partner scope; use this as a mean to really come together as a community to look at gaps / create solutions together/ looks for ways services are duplicated / can be streamlined
- greater collaboration

- double down incentives for greater collaboration (food assistance program – food shares – owning the movement to end hunger)
- who is missing from the conversation? integrating healthcare, education, community corrections
- continue to network to new / smaller resources to widen the safety net
- transparency needs to increase to have greater conversations of support – i.e. HSP hold
- more inclusion of all resources
- combine similar programs, i.e. youth. bring staff for similar programs together to create working relationships
- communication - reduce duplication / redundancy
- looking at other success / implementation cross-sector (communication)
- increase communication
- development of toolkits - creating tools for cross-training / best practices
- transparency – communication of opportunities to overcome barriers
- transparency – communication of specific program eligibility regulations
- communication with clients about services / intervention - what are early intervention points?
- common communication / conveying framework
- making commentary
- communication with partner agencies
- communication : reduce duplication / redundancy
- seamless collaboration to open door for other successes; increase communication (public/ private)
- ability to look at other's successes / sharing; implementing cross section
- working with undocumented residents
- more services for undocumented clients
- using data to determine focus for funding
- use existing systems to inform
- authentic conversation - close the loop - feedback to participants
- sharing information more broadly - don't be the keeper of info
- institutional memory - technology
- institutional memory - sharing resources / client information
- take data sharing to next level - common goals / measures
- prevention-oriented - using data to create models for outreach / education / identify gaps / risks
- holistic - data for what's working
- removal of barriers / data sharing
- increase common goals / measurements

- increase data sharing
- develop common indicators
- stats on what programs are working
- HS grant funding – coordinated / strategic using some indicators
- cross-data over clients before they are in crisis – service client together right away
- take data sharing to the next level
- common outcomes for measuring success
- identify common goals
- what are the biggest cross-over clients
- working with information
- long-term analysis using long-term data
- fine-tune the identified impact areas / does data support movement towards the goal
- information sharing
- admitting the fact that we are not succeeding in everything; there is a lot of room for improvement
- building institutional memory – teamwork model within the agencies / cannot assume information is shared
- technology / sharing resources / way to search on a site to find resources / how to find someone to own it
- technology / sharing client information
- cliff effect – systematic change / funding / common indicators – still somewhat confusing
- shared integrated data outcomes / ability to access these data
- ParentsAsTeachers / early intervention pre-impact
- pre-5 - break poverty
- pre-5 break entry into systems expand what will it take to stabilize early intervention strategy
- education
- coordinated case management - orientation to programs
- find highest risk populations - prevention
- family-driven - educating family, best interests of children
- family-driven - emphasis on value of family; skills to work through crisis
- prevention - how do you prevent situation from happening in the first place
- holistic - prevent problems / expand horizon - what's possible?
- holistic - break social inheritance
- 30 minute video – educational video that highlights agency programs – educational video for clients

- nurse care starting at pregnancy
- family planning education -- birth control / reality of raising a child
- incorporate Genesis & Genesister into housing – expand / integrate
- focus on supporting the community earlier to prevent later needs
- human trafficking
- education on community resources
- community conversations around topics like agencies, healthcare, unintended pregnancies
- education on services / program
- support families better based on root cause of crisis
- education
- health literacy
- client education on health / well-being before crisis occurs
- youth survey – health / sexual health education needed
- education across agencies about what each separate agency does (roles, services, hand-offs, referrals)
- think preventives about kids in the system becoming parents
- continued investment in the 0-5 population that includes socio-economic development
- prevention education
- closing the achievement gap efforts with housing site programs (increase graduation rates, improve post-secondary access)
- early childhood efforts – 0-3 focus
- access / availability of the early childhood education resources
- increase community knowledge of prevention
- prevention movement -- think big / get community buy-in
- early input
- education around health insurance, how to use it, preventive care
- shift site based work from crisis to prevention
- education of others on critical thinking – look into
- cost of living in boulder county / reality of raising families here
- higher intensity of service with adoptions
- respite care for foster care / detention - do it in the home, not at foster care group home
- respite care for foster care / detention - younger children, not just adolescents
- keep focus on in-home placement
- family - driven - hear their voices, they drive train

- family - driven - education / skill building of staff to engage families
- Family - driven - family involved from word go
- holistic - empowerment
- holistic - how to set aside preconceived notions; listen out of the gate
- culture / values seen as individual / family / respected
- client vision
- home visitors
- program case managers collaboration – don't overwhelm families with services providers
- listen to client's needs
- children & families able to speak up for themselves
- client-centered
- family driven / family voice
- engage families across systems – mentoring
- voice of our youth / our families – mobilize families into action
- keep focus on in-home placements for child welfare
- progression of client driven services
- allow client voice / peer support to help guide
- getting families more involved in the systems
- reverse the pyramid
- include families / ask them what we can do better
- get families more involved in systems
- creatively leverage funding
- move dollars to direct services / less dollars to administration
- additional funding - increase funding in stabilizers, new or innovate way
- leveraging
- putting aside time, prioritizing planning - resource issue - time, people, funding
- protecting resources
- continued investment in 0 - 5 children
- bringing all funders together to discuss priorities
- keep people in recovery longer
- resource-rich people to contact
- commitment of strategy / funding

- need focused funding
- less restrictive funding
- additional 1 b funding & support for non-profits to maintain stability
- strategically coordinate funding
- leveraging strategic prevention planning across sectors with in projects
- expanded addiction recovery efforts
- more funding to direct services / less to administration
- cross-community based organizations/ government grant funding applications / lobbying / advocacy with legislation
- funding is still siloed. leverage blending / grading; cross-community grants / funding
- remove the protecting resources or funding pots concepts
- additional funding (1B)
- ability to continue / maintain safety net
- leveraging funding
- more job training
- GED internships
- one on one with Workforce Boulder County
- job opportunities for ex-offenders, developmentally disabled adults
- job retention strategies - Circles program expansion
- become increasingly careers-focused for clients
- job opportunities
- more career-focus help for clients
- job retention strategies – maybe expand the Circles program
- job opportunities for ex-offenders upon release
- becoming increasingly careers focused for clients
- gaps group - need for housing
- getting private developers involved
- low-income / affordable housing with mental challenges
- low-income housing
- policy - development / planning
- relationship building with landlord community
- discussing to repeal real estate transfer tax – is there a program
- housing issues; low income housing; access to

- finding / creating leaders from within community - support / train
- understanding roles
- strategic prevention planning across sectors within projects
- define priorities / capacity
- work with business community - how can we support each other
- bringing folks together to have crucial conversations – DV / child welfare
- consults
- holistic - introduce a vision
- improve communication to “power brokers”
- communication to those who have authority over funding
- help decision makers understand
- stop siloed conversations & decisions made that impact multiple agencies
- create an annual collaboration (more summits)
- communicate the direction the department is heading
- policy: Longmont area comprehensive plan → how this impacts social determinants of health
- leverage the caring people in our community
- facilitate / convene county conversations
- respond to needs of community
- how do we help decision makers understand their role?
- regulatory / administrative barriers across systems; shared / integrated outcomes / double down
- educate the decision makers more about specifics / how these can be used in their role
- finding / creating leaders from within the community: fund them, support them, train them
- practice inclusion across all systems
- maximizing what we already have – not reinventing the wheel – reframing
- reverse pyramid – upper level management come out to “worker bees”
- outreach to faith communities for adoptive families
- cross county lines to share & provide services (challenge for state)
- more lunch & learns -- meet people face-to-face
- educating the public / stock holders in the community
- stronger partnerships with neighbors / stronger bonds
- moving from obvious partnerships to deeper partners
- education of private sector about benefits of their involvement

- economic opportunity
- practice inclusion across all systems
- time study - 600 caseworkers plus 120 supervisors
- build on the successes of what has worked - long-term, reversible birth control
- advocacy for repeal of real estate transfer tax prohibition
- policy - interject social determinants focus into local policy
- policy - policy group - good state focus - improve local focus
- co-location of staff
- identify regulations & administration barriers
- removing regulatory barriers
- remove barriers for systematic change to assist families in poverty
- identify regulatory / administrative barriers
- work on systematic change to keep families out of poverty
- initiating policy
- regulatory / administrative barriers
- education: schools / community colleges /GED / Arapahoe Ridge
- more work with school districts
- school districts identifying kids as risk for truancy - 2nd grade
- school districts need to share more information
- school districts - reduce expulsions
- closing achievement gap - graduation through school (post-secondary, access to affordability)
- early childhood (0-3)
- more work with school systems, including community college / vocational programs
- EarlyHeadStart
- get schools involved more collaboratively / more integratively
- education in schools on programs / services
- comprehensive sex education in schools
- school – better collaboration / less expulsions / care workers
- mirror collaboration with St.Vrain school district to create with BVSD
- focus on strategic plans – take on strategies collectively
- move together to a common strategic vision
- developing partnerships with business community – workplace wellness

- re-define workload vs. caseload (weighted)
- decrease caseload / workload, increase staff
- prioritize so workers / departments are not overloaded / no one agency is the only one
- education around health coverage / insurance use effectively
- community partners do not always know what is available
- making training a priority
- look at services / develop skills training to improve them
- early training
- integrate the work process to stay consistent as people / staff change, operationalizing integration
- understanding other divisions
- become more trauma informed / bring into community
- what to do with confidentiality
- transportation access
- partner with RTD
- community forum
- social connectedness
- issues in infancy how to spread work to community
- educating public finding a common language
- stakeholders paradigm shifts highlighting successes
- orienting folks from other sectors to help create solutions
- activate wealthy community
- business community
- developers
- admitting the fact that we aren't succeeding everywhere: disparities, achievement gaps
- long term analysis - a commitment to long term data collection
- fine tuning identified impact area : does data support movement towards goals
- using data to inform our progress / next steps
- all most all successes have opportunities to expand
- communication community wide about our successes : hearing the story of our work
- moving forward in client driven work: helping to establish peer support in community
- increased interagency communication / education / collaboration
- build on enthusiasm

- remove the top - think big!
- engage families in leaderships
- parent mentoring
- authentically valuing parental / youth voices
- listen / respond = help families find solutions with us
- greater opportunity to partner with each agency
- "bring your partner agency to work day"
- how to use this information in most useful manner
- blending core missions
- diverse resources brought to location families are at / "location based" services
- hope scholarships - invest in family stability
- better integration of partners
- more inclusion of all resources
- site based multiple access to resources
- shift site based work from crisis to prevention
- moving from obvious partnerships to deeper partners
- operationalizing integration
- more personal relationships for corrections
- integrating the work process not just the people
- create relationships with BVSD