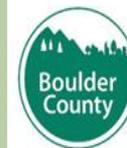


# The Temporary Human Services Safety Net Town Hall Meeting January 2012



## This Evening's Agenda

1. Purpose For This Town Hall Meeting
2. Overview of DHHS
3. How TSN Fits into the DHHS's Work and the Community Safety Net as a Whole
4. Feedback



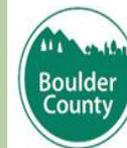
**Mission of the Boulder County Department of Housing and Human Services:  
Promoting safe, healthy, and thriving communities**

BCDHHS is dedicated to supporting and sustaining healthy communities that strengthen individuals and families while promoting human dignity and hope for the future.



# DHHS Guiding Principles

- ❑ Focus on Early Intervention/Prevention
- ❑ Promoting Safety and Wellbeing
- ❑ Self-Sufficiency and Access to Benefits
- ❑ Integrated Services



# DHHS Guiding Principles

- ❑ **Community and Family Engagement**
- ❑ **Excellent Customer Service**
- ❑ **Efficient Operations**
- ❑ **Communication, Transparency, Accountability**





# HUMAN HOUSING & SERVICES

*"Promoting safe, healthy and thriving communities."*

Boulder County Housing and Human Services is dedicated to supporting and sustaining healthy communities that strengthen individuals and families while promoting human dignity and hope for the future.

## **Self-Sufficiency and Community Support Division (SSCS)**

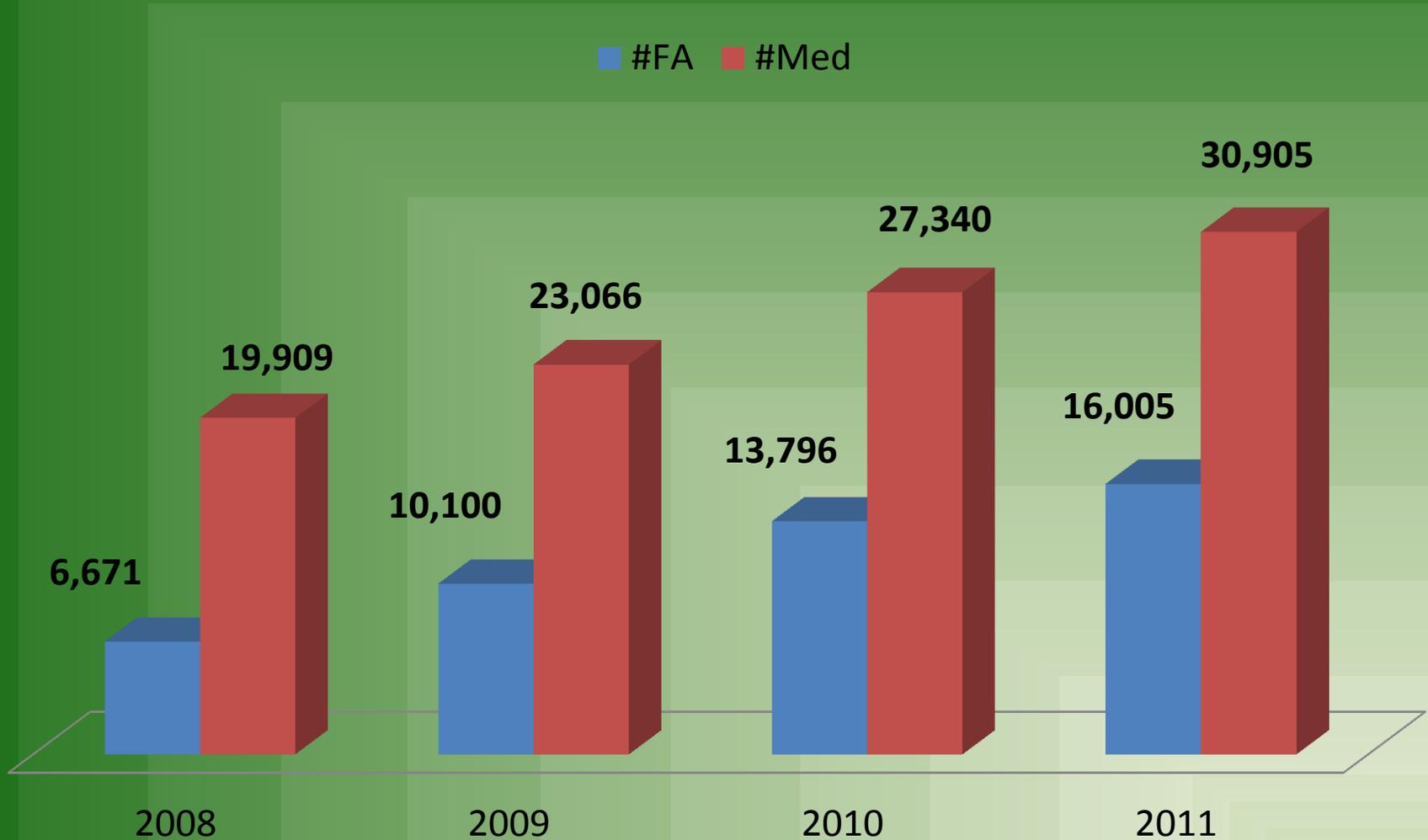
All families and individuals have the right to easy access to health care and coverage, food assistance, housing supports, and economic security that lead to self-sufficiency



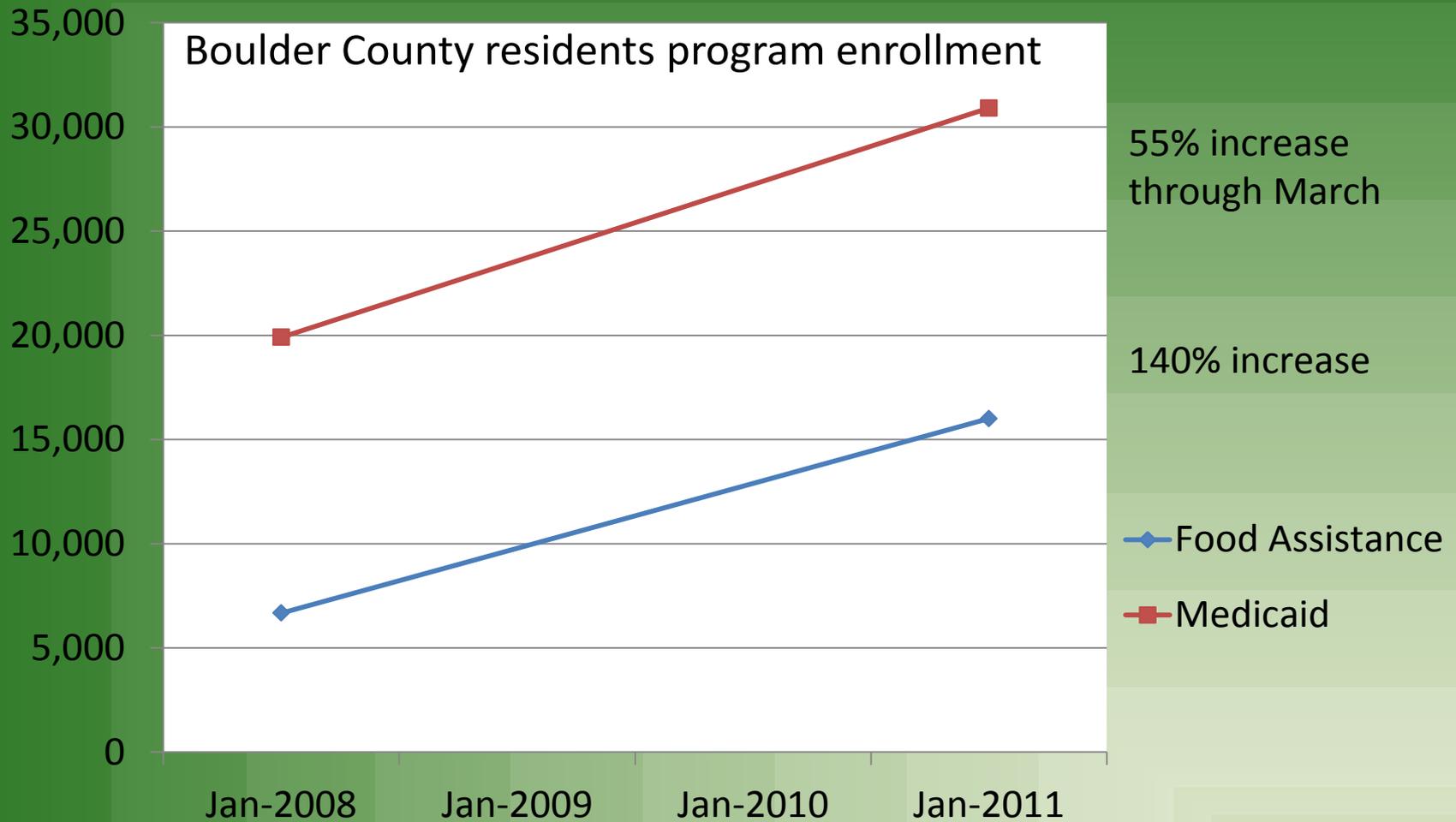
# Self-Sufficiency & Community Support Division

- **Community Assistance & Resource Services:** Food Assistance, Financial Assistance, Medicaid, LEAP; Boulder County Healthy Kids
- **Family & Resident Support Services:** Child Support, CCAP, Family Self-Sufficiency, Housing Crisis Prevention, Housing Counseling Program, Casa de la Esperanza, Senior Housing, Investigations & Recovery
- **Special Programs:** CO PEAK, Volunteer Services, Medical Home, and Healthy Communities

## Community Impact: Number of Clients Assisted by Medicaid and Food Assistance



# This trend is not reversing



Total applications per week for all programs increased by an average of **120%** from March 2008 to March 2011

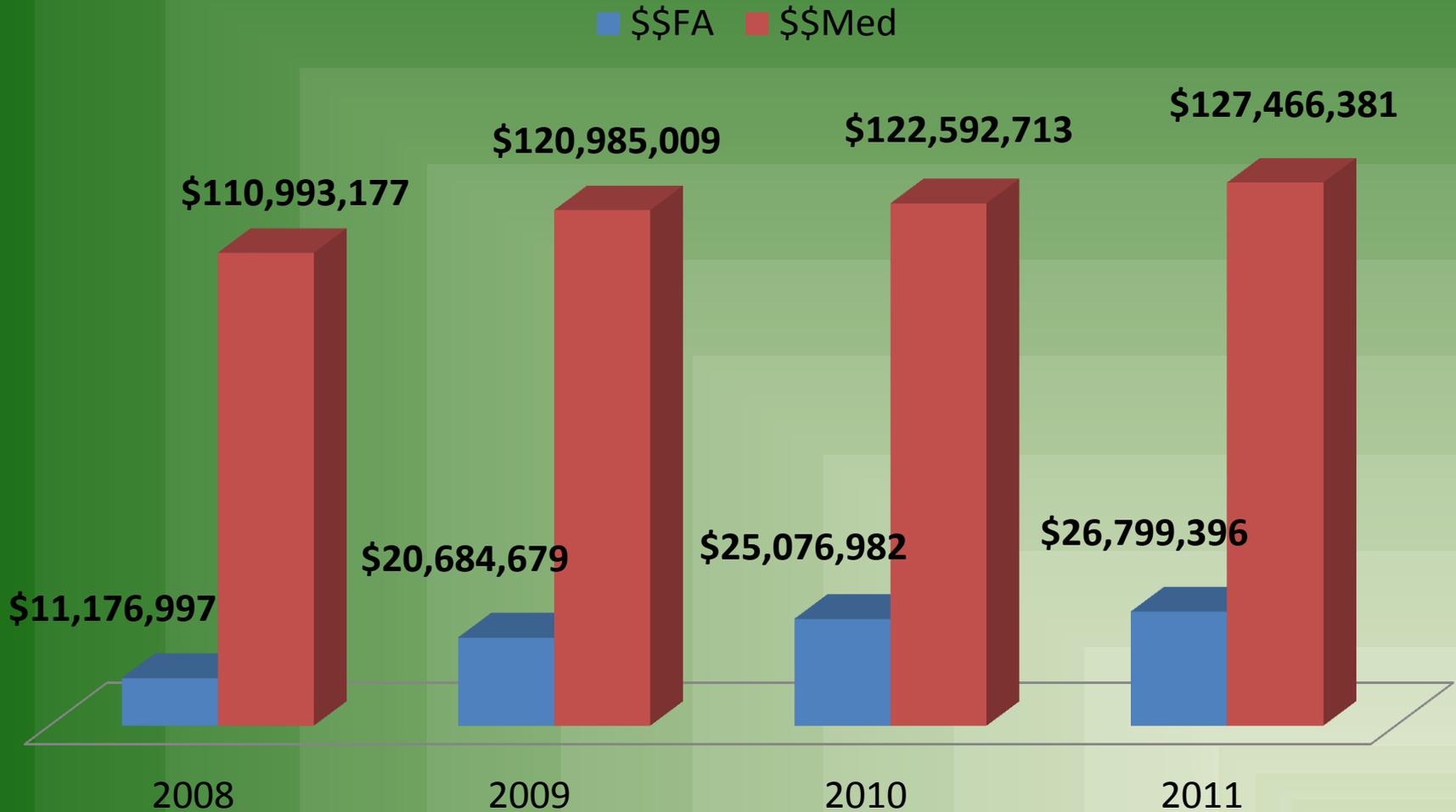


# Medicaid Timeliness Snapshot : Big 10 Counties: December State Average: 75.9%

## Percentage of Timely

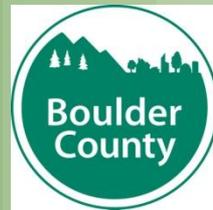


## Community Impact: Medicaid and Food Assistance Dollars in Boulder County



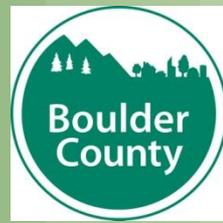
# Early Intervention Impacts Housing Stabilization Program

- ❑ Over 1,050 clients in almost 4 years
- ❑ Reducing number of families needing emergency shelter (67% decrease at the OUR Center's family shelter in 2010)
- ❑ 1A is the only way to continue to help folks in the community
  - HPRP is wrapping up in June 2012
  - Due to nationwide budget cuts, Boulder County is the only county in Colorado and likely one of the few in the US able to continue front-end intervention through rental assistance

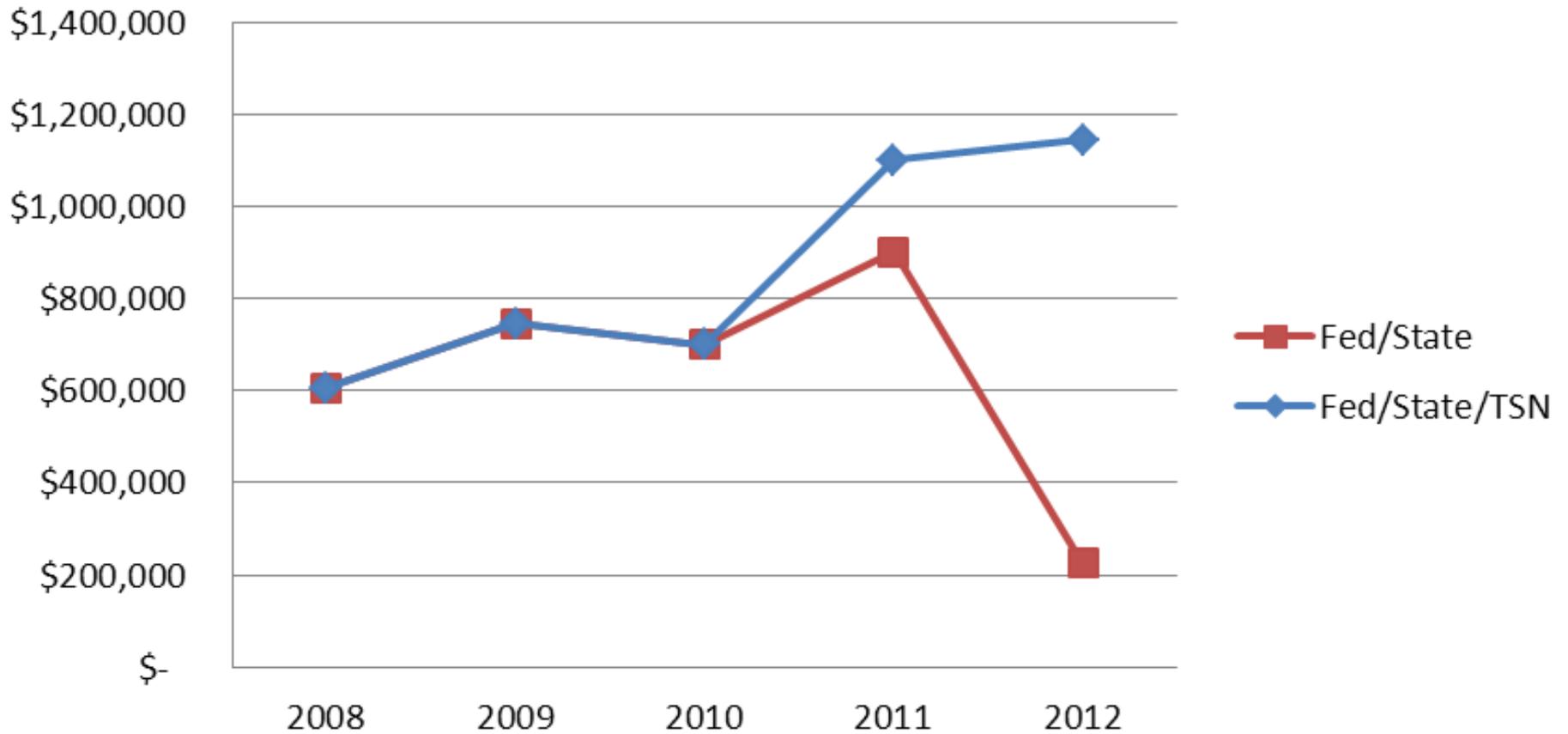


# Early Intervention Impacts Housing Stabilization Program

- ❑ Continue to build collaboration with local community partners through monthly/bi-monthly case manager meetings and site support visits
- ❑ Goal is to help 200-250 households for the duration of this funding source (currently set to expire in June 2013)



## Federal/State Funding for Housing Stabilization 2008-2012



# Housing Counseling: 2008-2012

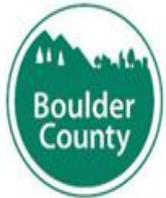
## Housing Counseling Funding 2008-12



## The impact of expanded outreach:

- ❑ Application volumes for all CBMS program groups processed by CARS were up 10% from 2010 to 2011.
- ❑ Peak applications have consistently comprised 15% of the monthly application volume since July 2011, an average of 210 per month.
- ❑ In 2011 15% of adult applicants for assistance (8,520 individuals) had no prior history of benefit receipt through CBMS.





# HOUSING & HUMAN SERVICES

*"Promoting safe, healthy and thriving communities."*

Boulder County Housing and Human Services is dedicated to supporting and sustaining healthy communities that strengthen individuals and families while promoting human dignity and hope for the future.

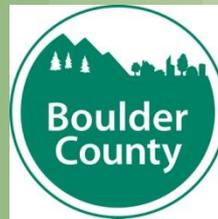
## **Family and Children Services Division (FCS)**

In partnership with our community, we empower families to achieve safety, permanence, and well being for themselves and their children.



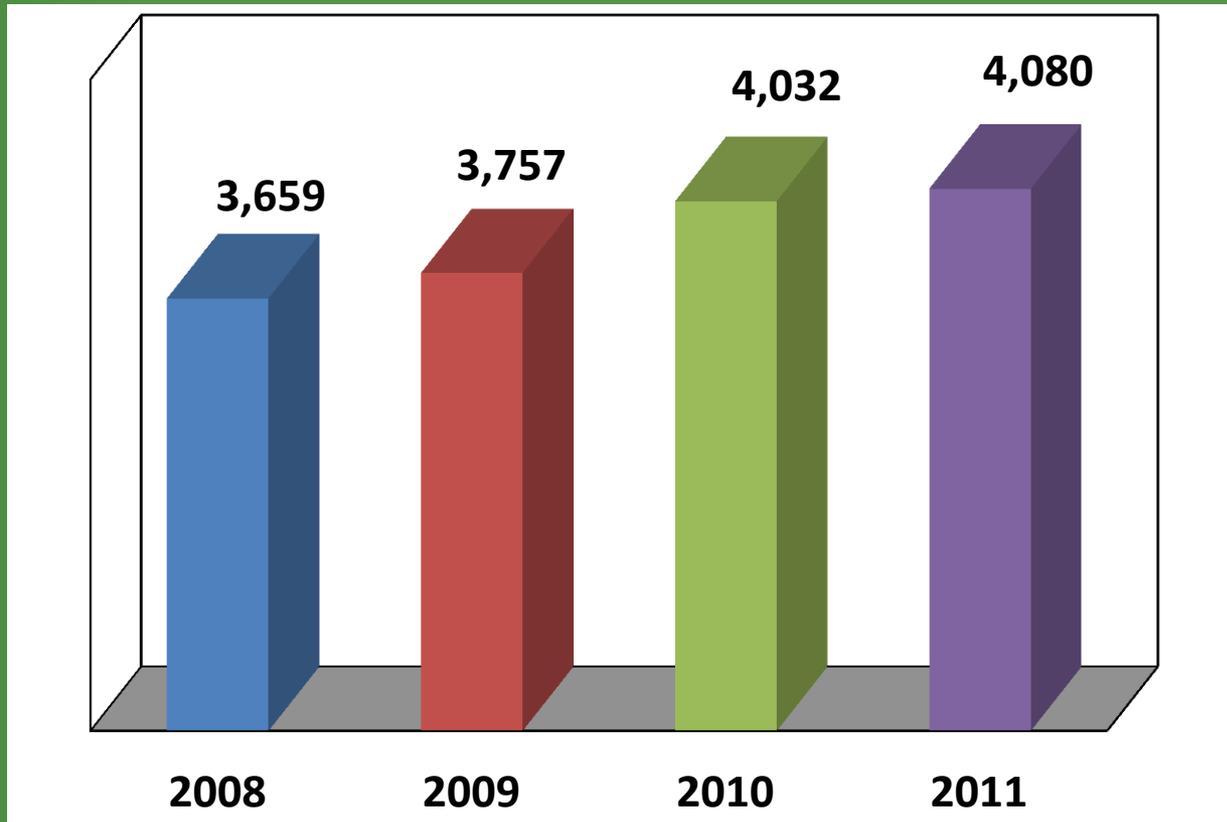
## Family & Children Services Division

- Intake
- Ongoing
- Family Engagement - Foster Care, Kinship Care & Adoption
- Adult Protection Services
- Partnership with IMPACT

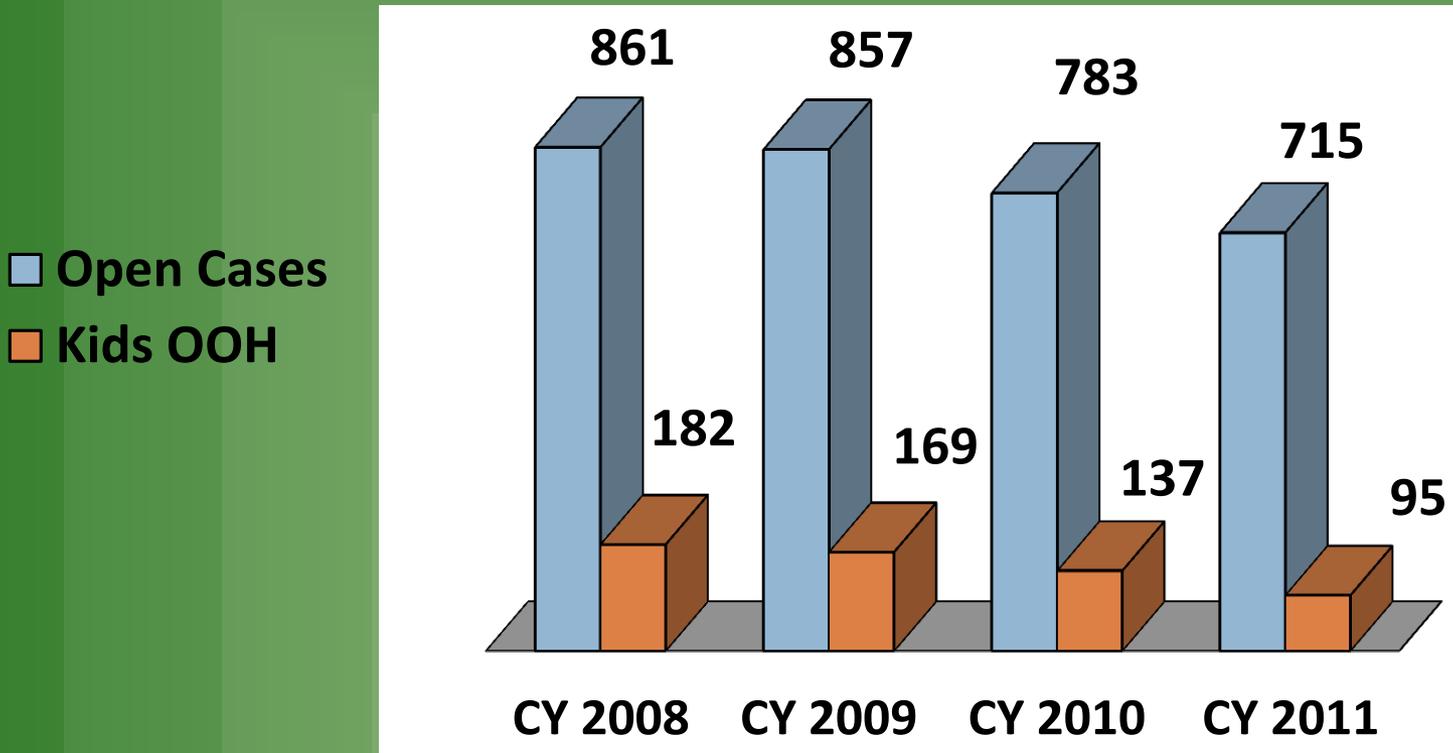


# Child Welfare Referrals

## Annual Referrals



## Child Welfare Open Cases and Children Placed Out-of-Home

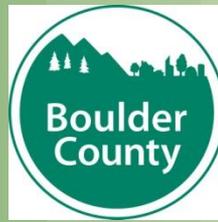


\*\*There are currently 80 children in out of home placement

# Family & Children Services Division

## Successes

- ❑ *48% decrease in Out of Home Placements from 2008 to 2011, with 80 children placed out of home in December 2011 (57% decrease to date)*
- ❑ *17% reduction in open cases from 2008 to 2011, with 724 open cases in December 2011*
- ❑ *3,072 referrals in 2007, 4,080 referrals received in 2011*
- ❑ *18% increase in Adult Protective Services caseloads from 2010-2011*

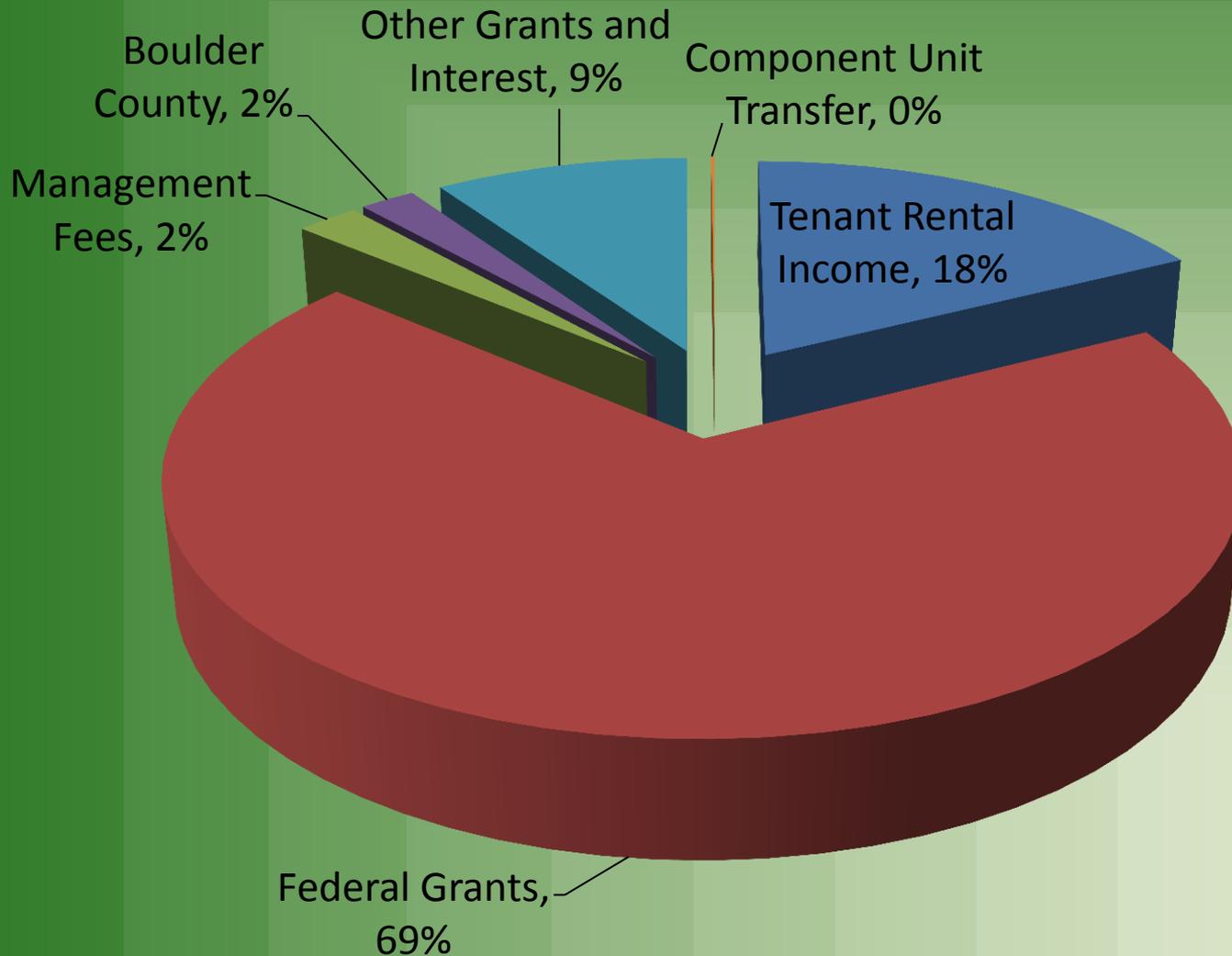


Promoting safe, healthy, and  
thriving communities

DHHS Budget  
Federal and State Financing Issues  
TSN Investments

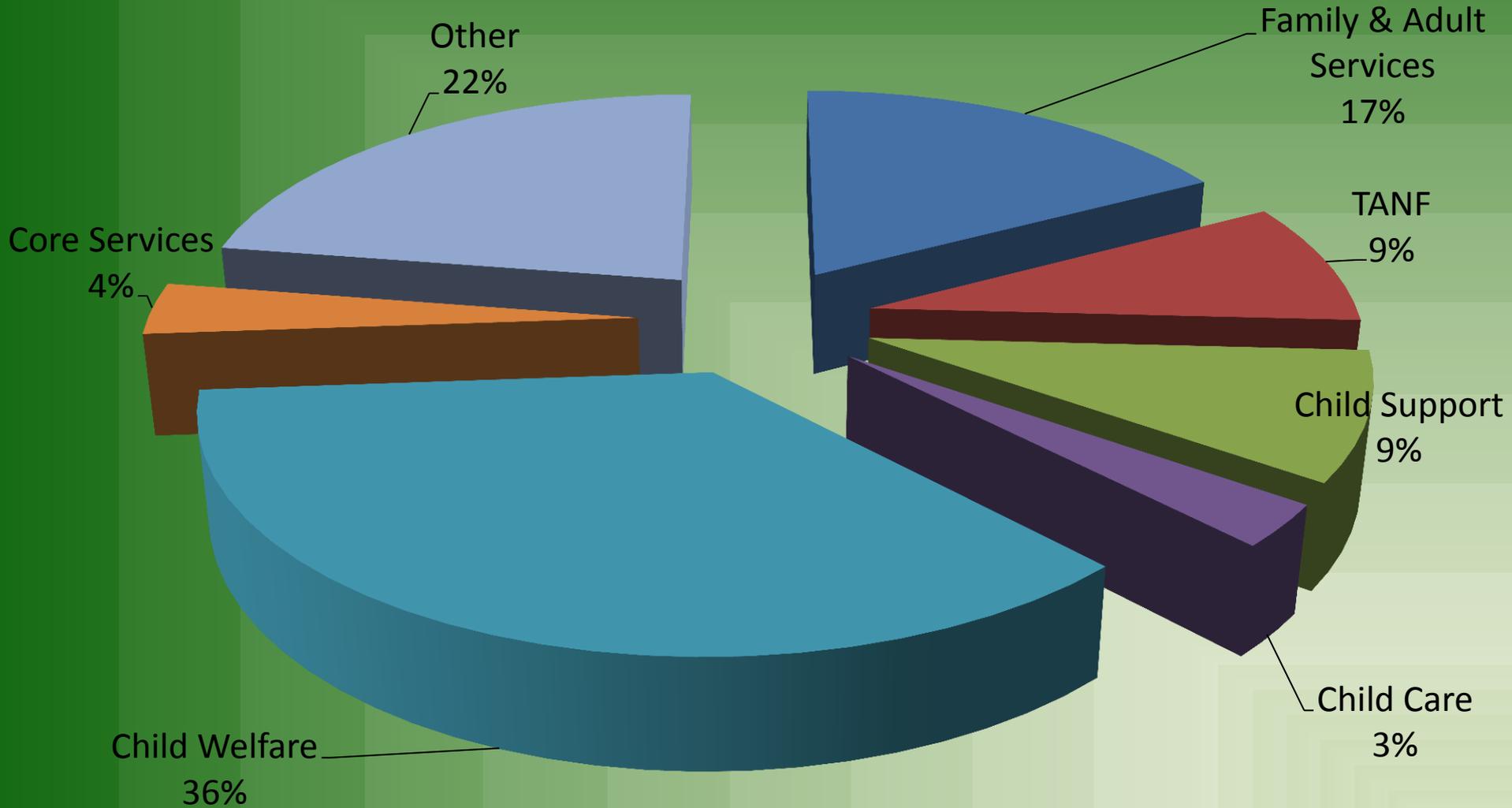


# Boulder County Housing Authority FY2012 Total Budget = \$17,737,067



# Boulder County Human Services Budget

## FY2012 Total Budget = \$34,229,197



# DHHS Funding: Challenges Ahead

## Proposed and Actual Reductions in TANF Funding

	FY 2011 – 2012	FY 2012 – 2013	FY 2013 - 2014	Total 3 year TANF cuts
State TANF Long Term Reserve Solvency cuts		\$6,282,522	\$12,118,708	<b>\$18,401,230</b>
Federal TANF Supplemental funds	\$13,570,000	\$13,570,000	\$13,570,000	<b>\$40,710,000</b>
<b>Total</b>	<b>\$13,570,000</b>	<b>\$19,852,522</b>	<b>\$25,688,708</b>	<b>\$59,111,230</b>

- ❑ These cuts amount to a 13% reduction in overall TANF funding in FY 2012- 2013 and a 17% reduction in FY 2013- 2014 from current allocations. For Boulder County, the estimated cuts would be approximately \$900,000 per year.

# DHHS Funding: Challenges Ahead

## Child Welfare Block

- ❑ Due to possible state funding cuts, a **23% reduction in child welfare funding** could result in poor outcomes for children and families or reductions in other budget categories to adequately fund child welfare services.
- ❑ In 2011-2012, there were **\$500,000** in cuts to Boulder County and we are anticipating additional cuts in 2012-2013.

# Opportunities and Threats in the Next 12-24 Months

## THREATS

- Future reductions in State allocations/block grants
- Cuts at the Federal level in critical Housing and Human Services program
- Unknown economic conditions, including the unemployment rate and changes to basic costs of living

## Opportunities and Threats in the Next 12-24 Months

### OPPORTUNITIES

- ❑ The Department has made great progress bringing spending in line with the available resources and strategically investing in programming to address increased community need, caseload increases and funding shortfalls. As a result, DHHS has deepened its outreach and service model offered to the citizens of Boulder County.
- ❑ By capitalizing on new opportunities and reducing/ managing risks and funding reductions, we can further support the community-wide safety net as we move through 2012.
- ❑ Front-end prevention investments are essential for the continued success of DHHS and our community partners.



- Colorado law requires municipalities to raise money for human services delivery through property taxes
- Boulder County Ballot Initiative 1A was conceived and pursued in early 2010
- Voters approved the initiative in November of that year



**Mission of the TSN:** stabilize funding for human services programs in Boulder County to help meet rising caseloads as funding cuts continue

**How the resolution generates funds:** raise property taxes by 0.9 mill for five years (about \$21 per year for a \$300,000 home); money is deposited in Temporary Safety Net Fund, HHS invoices the fund

RESOLUTION NO. 2010-92

A RESOLUTION DESCRIBING A PROPOSAL FOR AN INCREASE IN THE BOULDER COUNTY AD VALOREM PROPERTY TAX MILL LEVY TO INCREASE FUNDING FOR HUMAN SERVICES PROGRAMS

WHEREAS, Human Services in the State of Colorado are provided through a state supervised, county administered delivery system, and Boulder County is statutorily responsible for raising a portion of the funding for human services through property taxes; and

WHEREAS, unprecedented caseload growth and service demands, coupled with reduced financial support from the State, have placed significant strains on the department's, and community-based safety net human services providers', ability to effectively meet the Boulder County residents' needs within available resources; and

WHEREAS, the precarious financial position has been further exacerbated by state statutory changes made in 2008, which required the county to reduce its TANF reserves, an account that had effectively provided the department with a safety net in times of economic downturn; and



HUMAN  
HOUSING & SERVICES

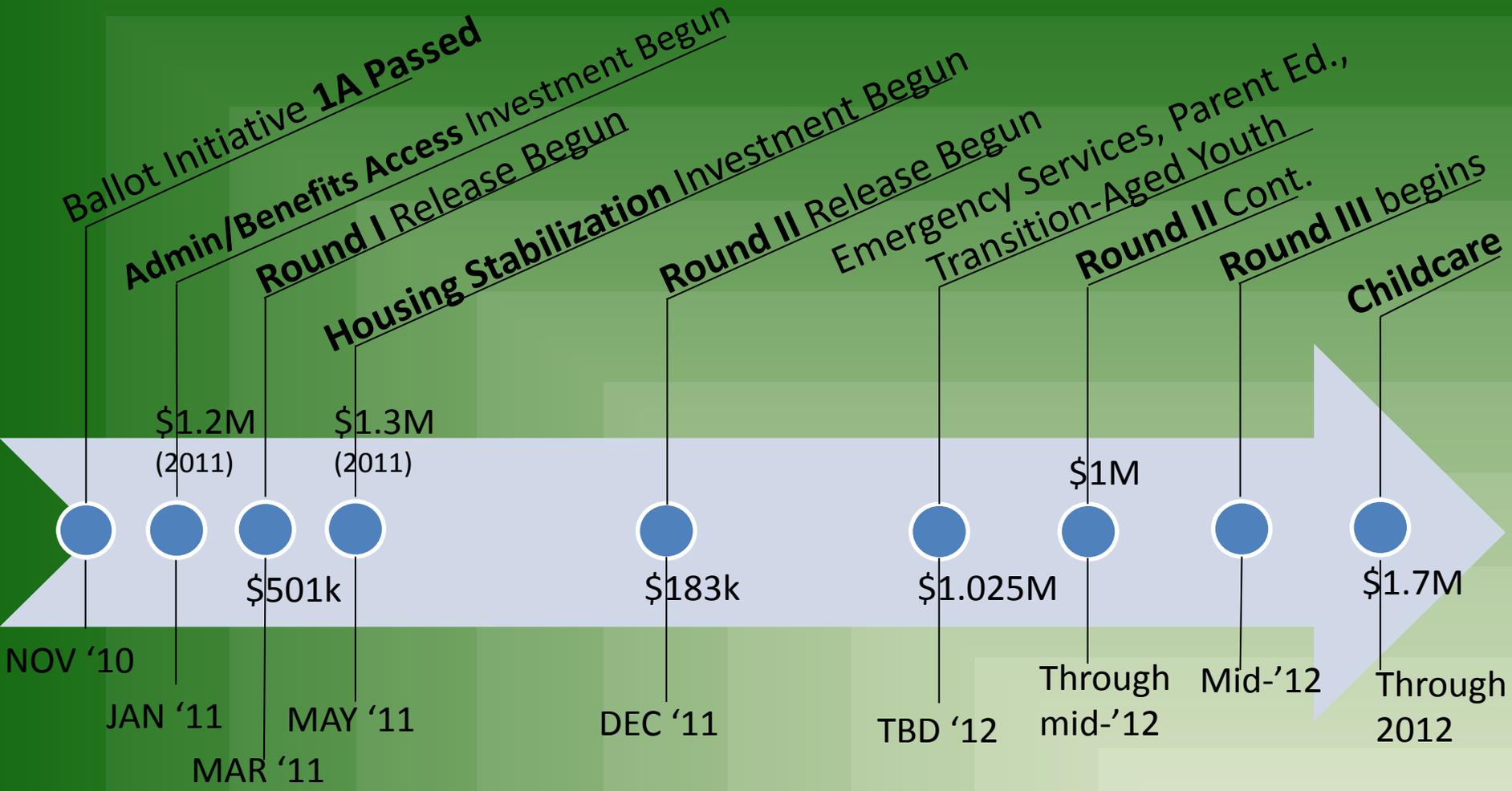
"Promoting safe, healthy and thriving communities."

# Identified Community Needs and Priority Areas

Temporary Human Services Safety Net Mill Levy: Early Intervention and Prevention Focus

- Increased access to Mental Health and Substance Abuse Services***
- Transition Aged Youth Services***
- Crisis Housing***
- Community-Based Family Support Services (e.g. Family Resource Centers/Schools)***
- Parent Education/Life Skills***
- Increased Access to Quality Medical/Dental/Vision Care***
- Community-Based Job Training and Employment Support***
- Community-based Stabilization Services, i.e. Food Security (Families, Children and Individuals)***
- Access to Quality Child Care***

***\*\*As Identified through the previously mentioned collaborative, community planning processes\*\****



# Major current and anticipated TSN Investments in Community



**Investment in the Community:** TSN funding, just over \$500,000 was released through nine community partner non-profits in early 2011:

Boulder County AIDS Project	\$20,000
Boulder Shelter for the Homeless	\$75,000
Community Food Share	\$50,000
Emergency Family Assistance Association	\$75,000
Outreach United Resource Center, Inc.	\$75,000
Safehouse Progressive Alliance for Nonviolence	\$71,470
Sister Carmen Community Center, Inc.	\$75,000
The Carriage House Community Table (Bridge House)	\$30,000
The Inn Between of Longmont, Inc.	\$30,000
<b>Total Released in Round I</b>	<b>\$501,470</b>



**Investment in the Community:** TSN funding, just over \$2 million was released to community partners in late 2011 for 2 year contracts:

Boulder Shelter for the Homeless	\$146,250
City of Boulder-Quality Child Care	\$70,000
City of Boulder-Family Resource School (FRS)	\$382,500
Clinica Family Health Services	\$35,000
Dental Aid	\$35,000
Early Childhood Council of Boulder County	\$135,000
Mental Health Partners-Senior Reach	\$180,000
Mental Health Partners-Comm-based mental health	\$720,000
Sister Carmen Community Center (FRC)	\$455,000
<b>Total Released in Round II</b>	<b>\$2,158,750</b>



**Investment in the Community:** TSN funding, just over \$1,700,000 was released to the community in early 2012:

Boulder County Housing Stabilization Program	\$1,300,000
Emergency Family Assistance Association	\$75,000
Outreach United Resource Center, Inc.	\$75,000
Safehouse Progressive Alliance for Nonviolence	\$75,000
Sister Carmen Community Center, Inc.	\$75,000
Bridge House	\$20,000
Boulder Outreach Homeless Overflow	\$20,000
Boulder Shelter for the Homeless	\$75,000
<b>Total Released in Round III</b>	<b>\$1,715,000</b>



# Remaining Funding Areas

## Parent Education/Parenting Skills: Gap in the Community's Safety Net

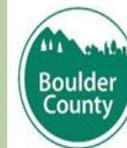
- ❑ Initial Assessment and Outreach with our Community Partners and Clients in progress
  - Best/Promising Practices
  
- ❑ Assessment Findings will Determine Investment with our Community Partners



# Remaining Funding Areas

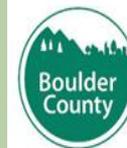
## Transition Age Youth: Gap in the Community's Safety Net

- Casey Family Programs Assessment in progress
  - Best/Promising Practices
- Initial Outreach to our Community Partners and Clients
- Assessment Findings will Determine Investment with our Community Partners



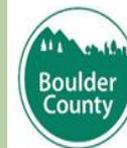
# Community Impact

- ❑ Increased access to case management, mental health services, dental prevention, increased continuity of housing support services
- ❑ Over 1,050 clients housed through the Housing Stabilization Program (formally Housing Crisis Prevention)
- ❑ Increased standardization of screening, assessment, and referral at key entry points



# Community Impact

- ❑ Increase in community based family resource services for at risk families
- ❑ Positioning the Community for enhanced funding, Tenant Based Rental Assistance (State), Affordable Care Act (Federal)



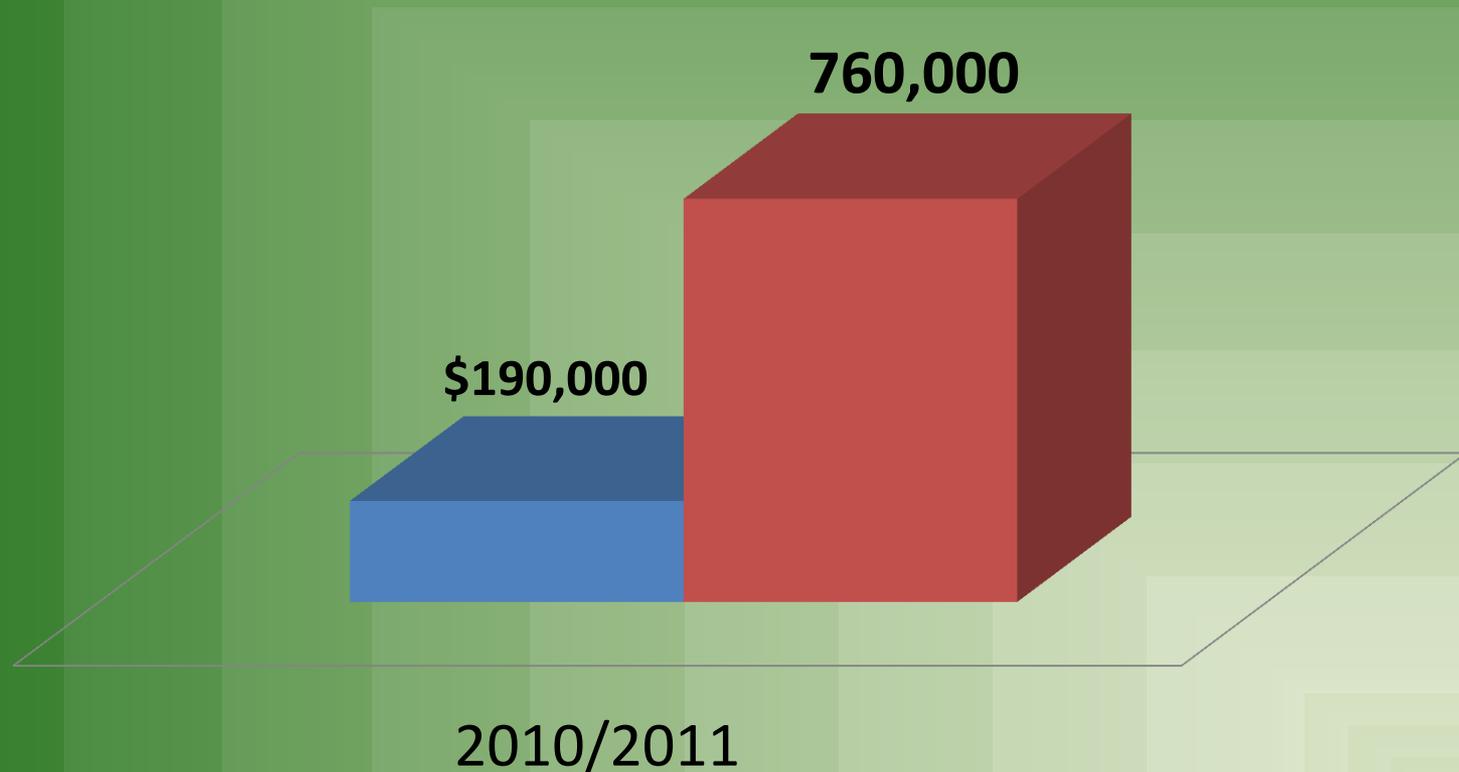
# Community Impact

- Ability to identify additional gaps and strategies across all local funders
- Serving at risk families at the earliest possible intervention point
- Safe decrease in out of home placements



## Community Impact: **Meals Served** as Result of TSN Bulk Food Purchase Assistance Investments with Community Partners

■ Bulk Food \$\$ Assistance     ■ Meals Served



Community Partner Spotlight:

# Sister Carmen Community Center

Mission: Provide assistance without discrimination to residents of East Boulder County who are in need



Community Partner Spotlight:

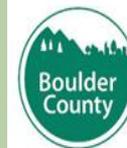
# **Safehouse Progressive Alliance for Nonviolence (SPAN)**

Mission: SPAN is a human rights organization committed to ending violence against adults, youth, and children through support, advocacy, education, and community organizing



# Next Steps in Collaborative Community Work

- Partnering on System Change
- Ensuring Community Access Points are Open
- Assessment Findings will Determine Investment with our Community Partners
- Coordinating Service Delivery
- Strengthening Safety Net



# Next Steps in Collaborative Community Work

- Training and Technical Assistance
- Financial Sustainability Plans
- Program Evaluations



# FEEDBACK?

