Consumer Protection Division 303-441-3700 www.bouldercounty.org/da

TOP TEN WAYS TO PROTECT YOURSELF FROM IDENTITY THEFT

- Consider a credit freeze if you do not anticipate applying for credit now or in the near future. Visit our website or call us for a copy of the information on freezing your credit files: www.bouldercounty.org/da.
- Be sure you are on the no-call list for your home and cell phone: 1-888-382-1222 or www.donotcall.gov.
- Do not respond to any e-mail that purports to be from an agency needing your information or indicating your information has been compromised (credit card company, e-Bay, bank, IRS, FBI, etc.). Do not click on any link to "correct information." Call first: these are usually bogus e-mails "phishing" for information.
- Check your credit report via www.AnnualCreditReport.com. If you do not have access to the Internet, call 1-877-322-8228. We recommend making three separate requests during the year (one request per year from each credit reporting agency is free) so there is more opportunity to monitor activity on your report.
- Cross-shred all mail and any other information containing personal identification and account numbers (especially the "pre-approved credit" offers). Do not put outgoing mail in your mailbox, don't use the red flag, and pick up your mail immediately.

- Never give out personal information over the phone or the Internet unless you initiate
 the contact and are certain you are dealing with a secure site.
- Be alert for messages that say they are from a friend, or indicate that a friend or relative is in trouble and needs help – you may be dealing with a crook. File a complaint with the Internet Crime Complaint Center if any e-mail message contains a threat or extortion attempt – www.ic3.gov/complaint.
- Do not put trash out the night before and do not put any personal identifying information in the trash including account numbers and insurance information.
- Do not wire money or provide personal information to anyone on an auction site or a social networking site without checking it out thoroughly.
- Monitor bills and credit card activity carefully each month. Report any discrepancies immediately to your financial institution. Safeguard all personal and medical information.

Call the District Attorney's Office for more information, 303-441-3700 or visit www.bouldercounty.org/da.