



Executive Summary: Annual Boulder County Volunteer Report – Calendar Year 2016

To Be Presented to the Boulder County Commissioners on April 11, 2017

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This Executive Summary provides a high-level overview of the following Boulder County volunteer data:

- **2016 Boards, Commissions, Task Forces & Committees Volunteer Report** - *detailed report attached*
- **2016 Volunteer Programs Report** - *detailed report attached*
- Three-year comparison (2014-2016) of volunteer totals - *see pages 2-3 of this summary*

In a nutshell, volunteer engagement remained strong, vibrant, and essential to Boulder County’s programs and services in 2016. Volunteers continue to serve in the majority of Boulder County’s departments and offices.

2016 Grand Totals (Boards, Commissions, Task Forces & Committees Volunteer Report + Volunteer Programs Report):

- **6,450 volunteers¹**
- **133,256 volunteer hours**
- **More than \$3,139,500 contributed to Boulder County by volunteers in 2016²**

2016 Boards, Commissions, Task Forces & Committees Volunteer Report³

Department/Office	Total # Volunteers	Total Volunteer Hours
Commissioners’ Office	49	3,132
Community Services	142	4,397
District Attorney’s Office	8	196
Housing & Human Services	19	529
Land Use	28	1,090
Parks & Open Space: Except Extension	12	510
Parks & Open Space: Extension	18	214
Public Health	13	293
Transportation	5	115
TOTALS	294	10,476

2016 Volunteer Programs Report⁴

Department/Office	# Ongoing Volunteers	# One-Time/ Episodic Volunteers	Total # Volunteers	Total Volunteer Hours
Admin. Services & Commissioners’ Office	4	23	27	796
Community Services	638	83	721	18,473
Coroner’s Office	3	0	3	536
District Attorney’s Office	21	0	21	3,832
Housing and Human Services	101	39	140	5,308
Parks & Open Space: Except Extension	1,015	2,045	3,060	33,036
Parks & Open Space: Extension	492	470	962	36,167
Public Health	165	0	165	5,686
Sheriff’s Office	438	90	528	16,418
Transportation	529	0	529	2,528
TOTALS	3,406	2,750	6,156	122,780

¹ 294 volunteers (Boards/Commissions Volunteer Report) + 6,156 volunteers (Volunteer Programs Report) = 6,450 total volunteers. The “number of volunteers” counts volunteers in a particular volunteer program/project. There is not a mechanism to ensure an unduplicated countywide count for the number of volunteers.

² 133,256 total hours x \$23.56 = \$3,139,511. Per Independent Sector, the estimated national dollar value of volunteer time was \$23.56 per hour in 2015. This is the latest dollar value currently available; an updated value is expected to be released sometime in April 2017. (The estimated value of volunteer time in Colorado was even higher, \$25.96 per hour in 2015.)

³ 35 boards, commissions, task forces and committees’ responses were submitted by staff, representing 8 Departments/Offices.

⁴ 43 volunteer programs’ responses were submitted by staff, representing 10 Departments/Offices.

Volunteer Programs Report Only: Three-Year Comparison (Boards/Commissions Volunteer Report data not included.)

Department/Office		2014	2015	2016
Admin/BOCC/County Attorney's Office ⁵	Ongoing Volunteers	2	5	4
	Episodic Volunteers	9	9	23
	Total Volunteers	11	14	27
	Total Hours	601	755	796
Community Services	Ongoing Volunteers	784	1,065	638
	Episodic Volunteers	123	263	83
	Total Volunteers	907	1,328	721
	Total Hours	17,265	20,385	18,473
Coroner's Office ⁶	Ongoing Volunteers	-	-	3
	Episodic Volunteers	-	-	0
	Total Volunteers	-	-	3
	Total Hours	-	-	536
District Attorney's Office	Ongoing Volunteers	31	22	21
	Episodic Volunteers	0	0	0
	Total Volunteers	31	22	21
	Total Hours	5,454	4,510	3,832
Housing & Human Services	Ongoing Volunteers	104	123	101
	Episodic Volunteers	18	31	39
	Total Volunteers	122	154	140
	Total Hours	5,220	4,225	5,308
Parks & Open Space: Except Extension	Ongoing Volunteers	800	844	1,015
	Episodic Volunteers	3,166	2,241	2,045
	Total Volunteers	3,966	3,085	3,060
	Total Hours	33,172	32,131	33,036
Parks & Open Space: Extension	Ongoing Volunteers	439	461	492
	Episodic Volunteers	529	541	470
	Total Volunteers	968	1,002	962
	Total Hours	36,217	37,393	36,167
Public Health	Ongoing Volunteers	753	152	165
	Episodic Volunteers	0	0	0
	Total Volunteers	753	152	165
	Total Hours	9,724	4,781	5,686
Sheriff's Office	Ongoing Volunteers	413	562	438
	Episodic Volunteers	100	150	90
	Total Volunteers	513	712	528
	Total Hours	22,354	22,797	16,418
Transportation	Ongoing Volunteers	406	504	529
	Episodic Volunteers	0	0	0
	Total Volunteers	406	504	529
	Total Hours	1,637	1,893	2,528
Grand Totals	Ongoing Volunteers	3,732	3,738	3,406
	Ongoing Volunteer Hours	108,777	107,804	105,709
	Episodic Volunteers	3,945	3,235	2,750
	Episodic Volunteer Hours	22,867	21,066	17,071
	Total Volunteers	7,677	6,973	6,156
Total Hours	131,644	128,870	122,780	

⁵ The County Attorney's Office reported 0 volunteer hours for 2016, thus this office is not listed in the 2016 detailed report.

⁶ The Coroner's Office volunteer/unpaid intern data was first captured starting in 2016 for purposes of this countywide report.

Key Takeaways

- **Three-year comparison (2014-2016) for each of the two countywide reports:**
 - **Boards, Commissions, Task Forces & Committees Volunteer Report:** The total number of volunteers serving on boards, commissions, task forces and committees remained strong and impressive over the past three years: approximately 295-325 volunteers. Volunteer hours over the past three years ranged from approximately 9,000-10,500 hours. There was a noticeable increase in volunteer hours in 2016 (an increase of more than 1,000 hours since 2015) with the largest increases in the Boulder County Cultural Council and the Planning Commission.
 - **Volunteer Programs Report (see page 2 for details):** The total number of volunteers serving in volunteer programs and the corresponding hours also remained strong and impressive yet they have decreased over the past three years (7,677 volunteers in 2014 to 6,156 volunteers in 2016 and 131,644 hours in 2014 to 122,780 hours in 2016). One reason for the decrease is that total episodic volunteer hours decreased by about 5,800 hours, due in part to a decrease in the need for flood-related volunteers each year after the 2013 Flood. Also, total ongoing volunteer hours decreased slightly, by approximately 3,000 hours. It is somewhat common for volunteer numbers and hours to fluctuate annually at a countywide and/or department level without necessarily indicating major trends regarding volunteer engagement. Changes (increases and decreases) in volunteer numbers for programs have occurred for reasons such as programmatic changes that affect the need for volunteers, personnel turnover or vacancies, changes to a recordkeeping system, changes in how a program was counting volunteers (e.g., a noticeable decrease for Public Health/Works program over the past three years), and more.
- **2016 Cold Springs Fire Volunteer-Related Hours:** For purposes of the two countywide reports listed below, staff were asked to report any volunteer hours within their volunteer programs that they deemed to be related to the fire (response or recovery). Their responses were not limited to a Division of Fire Prevention & Control (DFPC) and/or FEMA definition and did not need to be reimbursement-eligible for purposes of this report.
 - **Boards, Commissions, Task Forces & Committees Volunteer Report:** Of the total number of hours submitted for this 2016 report, two hours were reported for the Planning Commission.
 - **Volunteer Programs Report:** Of the total number of hours submitted for this 2016 report, 22 volunteers across three programs contributed 255 total hours to the 2016 Cold Springs Fire. Four volunteers from Public Health's Medical Reserve Corps contributed 30 hours by providing psychological first aid for evacuees and firefighters. Fifteen volunteers from the Sheriff's Office On-Scene Victim Assistance program contributed 80 hours of one-on-one and group assistance in the evacuation center and community meetings, and they escorted homeowners into the affected areas. In addition, three Sheriff's Office Reserve volunteers provided 145 hours of law enforcement.
- **2013 Flood Volunteer-Related Hours:** Staff were not asked any 2013 Flood volunteer-related questions for these 2016 countywide reports. Boulder County Finance did not need this data for 2016. Also, Parks Volunteer Work Projects had already indicated that they had zero hours for 2016, which was the only volunteer program that reported any flood-related hours in 2015.
- Additional notes are at the bottom of each of the two detailed reports that are attached.

Attachments

- **2016 Boards, Commissions, Task Forces & Committees Volunteer Report – 14 pages**
- **2016 Volunteer Programs Report – 34 pages**



2016 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Submitted by Contact Name in January/February 2017

Department / Office	Division	Name of the Board, Commission, Task Force, or Committee	Contact Name	I. Total # of Community Volunteers	II. Total # of HOURS donated by Community Volunteers	III. # of External Agency Members	Description/Purpose of this Board, Commission, Task Force, or Committee
Commissioners' Office	Board of County Commissioners	Boulder County Cultural Council (BCCC)	Cheryl Christensen on behalf of Robin Valdez	15	2,126	1	The BCCC develops recommendations for the Board of County Commissioners regarding the yearly distribution plan for the county's portion of the Metropolitan Scientific and Cultural Facilities District (SCFD) sales tax. By reviewing the proposals and interviewing the organizations, the BCCC ensures that the taxpayer funds are being well-spent to enhance the county's scientific, art, and cultural opportunities.
Commissioners' Office	Board of County Commissioners	Eldorado Springs Local Improvement District Advisory Committee (ESLIDAC)	Peter Salas	5	157	0	The ESLIDAC acts as a communication link between the district ratepayers and service providers who provide operations and administrative services to Eldorado Springs Local Improvement Districts I & II and the Board of County Commissioners. The ESLIDAC also advises the Board on issues pertinent to the implementation of public improvements serving the district.
Commissioners' Office	Board of County Commissioners	Niwot Local Improvement District Advisory Committee (NLIDAC)	Peter Salas	9	274	0	The NLIDAC serves as an independent board to provide the Board of County Commissioners with recommendations for improvements to the Niwot Local Improvement District (LID). The committee prioritizes expenditures of the LID sales tax revenue for projects including but not limited to capital improvements, community events and promotion, transportation, and transit improvement.



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Commissioners' Office	Sustainability Office	Resource Conservation Advisory Board (RCAB)	Leigh Ratterman	20	575	21	RCAB is a 22-member board made up of citizens, municipal representatives, and organization leaders. This board serves to advise the county commissioners on matters related to zero waste initiatives and programs.
Commissioners' Office Total				49	3,132	22	
Community Services	Administration	Ten Year Plan Advisory Board	Robin Bohannan	5	180	10	The Ten Year Plan Advisory Board provides advice and recommendations to Boulder, Lafayette, Longmont, Boulder County, and the Consortium of Cities regarding establishment of long-term priorities, annual work implementation plans, and metrics and measurement processes to enable the goals of the Ten Year Plan to End Homelessness within Boulder County. Such advice and recommendations include obtaining service provider, faith community, client/consumer, and business community input regarding the establishment of such priorities, plans, and processes.
Community Services	Area Agency on Aging	Aging Advisory Council	Laura Mathews	24	1,062	0	The Aging Advisory Council helps in the administration and planning of Older Americans Act programs. The council gathers information and ideas that could help to coordinate the delivery of senior services and respond effectively to the needs of older adults throughout Boulder County.



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Community Services	Area Agency on Aging	Care Connections Editorial Advisory Committee	Emily J. Cooper	5	100	0	The Care Connections Editorial Advisory Committee meets monthly to determine the direction and content of "Care Connections," Area Agency on Aging's bimonthly newsletter for family caregivers of older adults. Committee members also write articles for the publication.
Community Services	Area Agency on Aging	Project HOPE Professional Advisory Committee (PAC)	Rebekah Van Sweden	5	54	8	The Project Hope PAC is comprised of Boulder County professionals with expertise in aging issues. It provides guidance to Project HOPE staff in program implementation, assessment, and review of new and ongoing Project HOPE participants with the goal of supporting frail older adults so they can remain safely in their independent housing.
Community Services	Boulder County Head Start	Boulder County Head Start Policy Council	Susi Gritton	35	494	0	As a federally funded program, Boulder County Head Start has a mandate to have a group of parents and community members oversee the functions of the program. They are elected annually by the other parents in the program.



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Community Services	Child Protection Review Team	Boulder County Child Protection Review Team (CPRT)	Diane Ludwig	2	123	20	Two community teams, informally called CPRT, serve as a “check and balance” for the Department of Housing and Human Services (HHS) on all cases of child abuse and neglect. CPRT meets weekly to discuss all new intakes involving child protection issues. If HHS has a case involving a child, CPRT is mandated to review it. CPRT abides by strict laws of confidentiality, and strives to do a thorough review on every aspect of the case. The team gives feedback directly to the caseworker at HHS, and reviews all follow-up questions and concerns.
Community Services	Community Action Programs	CAP Advisory Board	Eliberto Mendoza	16	367	0	The CAP Board is the advisory body that provides oversight and direction for Community Action Programs (CAP). The board is responsible for evaluating CAP's effectiveness and assisting staff in developing a strategic plan for the organization. The board serves as a liaison with the broader community and CAP's community partners.
Community Services	Community Action Programs	Guiding Coalition	Eliberto Mendoza	3	83	6	The Guiding Coalition provides vision and leadership for the Circles Campaign as well as addressing tangible needs for the programs.



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Community Services	Community Action Programs	Multicultural Awards Banquet (MCAB) Planning Committee	Eliberto Mendoza	4	32	1	The MCAB Committee helps to plan and implement the Multicultural Awards Banquet every year.
Community Services	Community Action Programs	Personal Investment Enterprise (PIE) Program, Individual Development Accounts (IDAs) Advisory Board	Nino Gallo	1	8	3	The Individual Development Accounts Advisory Board oversees policies and procedures regarding the PIE program. The advisory board supports low-income working individuals and families in acquiring assets and becoming more self-sufficient.



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Community Services	Community Justice Services	Boulder County Community Corrections Board	Laura Vandello on behalf of Brian Ball	9	1,168	5	The Community Corrections Board promotes and protects public safety while significantly lowering the cost of housing offenders and more successfully reintegrating them back into the community. Cases are carefully reviewed by citizens and select agency staff, and appropriate offenders are approved for placement in a halfway house under close monitoring and supervision.
Community Services	Healthy Youth Alliance	Parents Involved in Education Taskforce	Meca Delgado	12	564	10	This group plans, implements, and evaluates a parent involvement program in the St. Vrain Valley School District (SVVSD). This program consists of 12 calendar events and serves over 300 family members per year. All sessions are held in Spanish and reach an underrepresented population of parents in the SVVSD.
Community Services	Workforce Boulder County	Workforce Development Board	Deb Beaton	21	162	2	The Workforce Development Board advises Workforce Boulder County's employment, training, and business services programs.
Community Services Total				142	4,397	65	



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District Attorney's Office	Victim Compensation	Victim Compensation Board of Directors	Kim Stalnacker	3	141	0	The Victim Compensation Board reviews applications from victims of crime requesting financial compensation for expenses directly related to their victimization. They determine eligibility and make awards based on state statute and board policy.
District Attorney's Office	Victim/Witness Unit	20th Judicial District Victim Assistance and Law Enforcement (VALE) Board	Jean Gribben	5	55	0	The VALE Board is responsible for soliciting and evaluating funding requests from local agencies that provide critical services to crime victims in Boulder County. In 2016, they awarded grant funding totaling \$647,434 to 17 agencies (both government and nonprofit).
District Attorney's Office Total				8	196	0	
Housing & Human Services	Case Management & Community Outreach Division	Boulder Community Housing Corporation (BCHC)	Ann Harris	6	51	0	The Boulder Community Housing Corporation is the non-profit 501(c)(3) organization that serves as the umbrella agency for two key programs of the Boulder County Housing Authority: the Casa de la Esperanza Learning Center & Family Self Sufficiency.



2016 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

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Housing & Human Services	Family & Children Services	Adult Protection Review Team (APRT)	Tonia Elliott	3	38	23	The Adult Protection Review Team educates community members regarding adult protection issues and provides a forum to review adult protection cases.
Housing & Human Services	Family & Children Services	Boulder Youth Advisory Board (YAB)	Heidi Sliwa	7	350	7	The Youth Advisory Board is a group that provides a platform for youth preparing to emancipate from foster care and for young adults who have emancipated from care to create change in their community and advocate for the needs and issues of other youth. The YAB additionally provides a safe and supportive space for youth to build relationships as well as provides support, resources, and education to the community. This year the participants continued to participate in leadership opportunities on a county, state and national level through hosting a booth for other youth leaders, providing leadership to the state through focus groups regarding relevant topics about youth in foster care, representing the youth voice at county meetings, and sponsoring/participating in skills development and leadership trainings.



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Housing & Human Services		Housing & Human Services Advisory Committee	Chris Campbell	3	90	7	With the department's continual push toward community-based, front-end prevention and early intervention for housing and human services, Housing & Human Services Advisory Committee members play a key role in the continued implementation of this long-term, evidence-based strategy -- co-creating a "Community of Hope." Members with high-level, systems-thinking approaches helped conceptualize and implement this cutting-edge strategy for human service delivery.
Housing & Human Services Total				19	529	37	
Land Use	Building Safety & Inspection Services	Board of Review	Kathy Acosta on behalf of Ron Flax	4	4	0	The Board of Review hears and decides, by statutory authority, technical appeals to the interpretation of the Uniform Building Code.
Land Use	Building Safety & Inspection Services	Fire Code Review Committee	Kathy Acosta on behalf of Ron Flax	0	0	2	The Fire Code Review Committee reviews fire codes proposed for adoption to the Boulder County Fire Protection Districts and makes recommendations to the county commissioners.



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Land Use	Planning	Board of Adjustment (BOA)	Anna Milner on behalf of Dale Case	6	54	1	The BOA reviews appeals and makes decisions regarding certain sections of the Boulder County Land Use Code, the Land Use Director's determinations, and requests for variances.
Land Use	Planning	Historic Preservation Advisory Board	Jessica Fasick on behalf of Denise Grimm	9	117	0	The Historic Preservation Advisory Board members provide a valuable service in lending their professional and personal expertise to help preserve the cultural resources of Boulder County.
Land Use	Planning	Planning Commission	Anna Milner on behalf of Dale Case	9	915	0	The Planning Commission conducts public hearings, takes action on Land Use Code Updates and Land Use Review dockets, and advises the Boulder County Commissioners of those actions and on planning matters. The Planning Commission has statutory responsibility to make, adopt, and amend the Boulder County Comprehensive Plan. The commission also has a role in reviewing and acting on revisions and amendments to the Boulder Valley Comprehensive Plan as authorized under the four-body intergovernmental agreement between the City of Boulder and Boulder County.
Land Use Total				28	1,090	3	



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Parks & Open Space (All Except Extension)	Director's Office	Boulder County Parks and Open Space Foundation	Bridgette McCarthy	3	100	0	The Boulder County Parks and Open Space Foundation supports the mission and vision of the Boulder County Parks & Open Space Department by connecting citizens to open space.
Parks & Open Space (All except Extension)		Parks & Open Space Advisory Committee (POSAC)	Renata Frye	9	410	0	POSAC advises the Parks & Open Space Department on topics that include property transactions, trails, management plans, agricultural use, policies, and other matters. In addition to the monthly meetings, POSAC members spend a great deal of time reviewing materials and attending site visits to better understand Parks & Open Space matters.
Parks & Open Space (All except Extension) Total				12	510	0	
Parks & Open Space (Extension Only)		Extension Advisory Committee	Roberta Johnston on behalf of Kevin Miller	11	95	0	The Extension Advisory Committee helps Boulder County Extension offer current/important programs for our communities by gathering input from the public and communicating it to staff and the county commissioners. They also are represented in staff selection for CSU and Boulder County Extension Director, Agents, and Administrative staff.



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Parks & Open Space (Extension Only)		Food Systems Advisory Council	Adrian Card	7	119	0	The Food Systems Advisory Council works to improve consumer access to local food.
Parks & Open Space (Extension Only) Total				18	214	0	
Public Health	Administrative Services	Boulder County Board of Health	Rita Mangeyn on behalf of Tammy Golden	5	145	0	The Board of Health consists of five Boulder County resident volunteers who serve as the governing board for Boulder County Public Health. Their mission is to protect, promote, and enhance the health and well-being of all people and the environment in Boulder County.
Public Health	Environmental Health	Mosquito Control Citizens Advisory Board	Marshall Lipps	8	148	2	The Mosquito Control Citizens Advisory Board provides a forum for citizens of the Boulder County Mosquito Control District to provide sharing of district activities and allow input from interested citizens.
Public Health Total				13	293	2	



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Transportation	Multimodal	Nederland Area EcoPass Public Improvement District Advisory Committee (NEPPIDAC)	Jared Hall	5	115	0	NEPPIDAC serves as an independent committee to provide the county commissioners with recommendations regarding administration of the Nederland EcoPass Public Improvement District. While the county commissioners have the legal authority and responsibility to make decisions regarding the operation and finances of the district, the committee members shall serve in an advisory capacity to the board. The committee will act as a communication link between the property owners and residents of the district and the county commissioners. The committee shall advise the board and the Transportation Department on issues pertinent to the implementation of the public improvements serving the district.
Transportation Total				5	115	0	
Grand Totals				294	10,476	129	



2016 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

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Notes

Note: BC staff submitted their responses using a data collection form on SurveyMonkey prepared by the OMNI Institute in coordination with Boulder County's Volunteer Initiatives program, and their responses were exported to Excel for analysis.

Note: For the purposes of this report, the following definition of volunteer was used: "A Boulder County volunteer is a person who gives times or expertise to county government, its staff and clients with no recompense or payment for services to county departments, offices or programs."

Questions asked:

I. Please provide the total number of community volunteers/representatives who donated time to this Board, Commission, Task Force, or Committee in 2016.

II. Please provide the total number of hours donated by volunteers/representatives to this Boulder County Board, Commission, Task Force, or Committee in 2016. The total number of hours was calculated by combining the reported totals of board meeting time and time outside of board meetings (e.g., subcommittee meetings, preparation time for meetings, trainings, etc.).

III. Please provide the number of external agency representatives/members on the Board, Commission, Task Force, or Committee in 2016.

2016 Cold Springs Fire Activities: Of the total number of hours submitted for this 2016 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report, two hours were reported as related to activities in the aftermath of the 2016 Cold Springs Fire. These hours included anything staff deemed to be related to the 2016 Fire (response or recovery). It was not limited to a Division of Fire Prevention & Control (DFPC) and/or FEMA definition for purposes of this report and did not need to be reimbursement-eligible for purposes of this report. These two hours of activities were reported by the Planning Commission in the Land Use Department for "hearing attendance and preparation to hear docket related to reconstruction of damaged or destroyed structures after a natural disaster."



2016 Boulder County Volunteer Programs Report

Submitted by Volunteer Coordinators/Staff Contacts in January/February 2017

Department / Office	Division	Name of Volunteer Program (Including Unpaid Internships)	Description of Volunteer Duties	Name of the volunteer coordinator(s) or other staff who manage volunteers	I. # of ONGOING Volunteers	II. # of ONGOING Volunteer Hours	III. # of EPISODIC Volunteers	IV. # of EPISODIC Volunteer Hours	V. TOTAL # of Volunteers	VI. TOTAL # of Volunteer HOURS	VII. Avg # of ONGOING volunteers active during a 1-month period in 2016	Brief quantifiable description of the IMPACT of 2016 community volunteers, in the form of measurable outputs or outcomes
Administrative Services	Resource Conservation Division	Boulder County Fair Zero Waste Initiative, Hazardous Materials Specialist, Zero Waste Internship	Zero Waste champions remove contamination from bins at zero waste stations and educate fair attendees on composting and recycling. The Hazardous Materials Specialist handles and sorts hazardous waste, and educates community members on programs and proper disposal. The Zero Waste intern educates county employees on zero waste concepts and guidelines.	Shelly Fuller, Bethany Hentkowski*	2	327	23	109	25	436	2	Zero Waste volunteers saved nearly four tons of valuable recyclable and compostable material from a wasted fate in a landfill and helped educate over 200,000 Boulder County fairgoers on the importance of zero waste. The Hazardous Materials Specialist educated the public on available programs and proper hazardous waste handling, recycling, and disposal. The Zero Waste intern spearheaded a pilot contest which engaged 36 Administrative Services employees in creating better zero waste habits.
Administrative Services Total					2	327	23	109	25	436	2	



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Commissioners' Office	Sustainability Office	Sustainability Office Internship Program	Sustainability interns support outreach and education efforts related to Boulder County's sustainability services. Interns table at events, create and implement outreach tools, and develop their own skills and knowledge through various learning opportunities.	Brad Smith*	2	360	0	0	2	360	2	Sustainability interns worked 16 outreach events over the course of the summer, developed and organized six months of content for two social media platforms, and compiled GIS data for mailers reaching over 3,000 homes in Boulder County.
Commissioners' Office Total					2	360	0	0	2	360	2	
Community Services	Area Agency on Aging	LGBT Programs	Volunteers host coffees and dinners as well as work at our annual events such as Pride Fest and the Lavender Gala.	Ash Bell*	2	46	67	192	69	238	2	A volunteer with LGBT Programs started and oversaw a supper club. Approximately 10-15 people attend this monthly event.



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Community Services	Area Agency on Aging	Medicare Counseling Volunteer Program	Volunteers help older adults and people with disabilities understand their healthcare options; review and compare Medicare plans; educate Medicare beneficiaries about eligibility, enrollment, costs and benefits; help resolve billing problems; and file appeals.	Guio Bravo, Jean Hart*	16	763	0	0	16	763	8	The Medicare Counseling volunteers allow us to more than quadruple the number of Medicare Open Enrollment Clinics we are able to provide so that Boulder County residents receive personal assistance reviewing and enrolling in Medicare Part D and Advantage plans. The Medicare Counseling volunteers triple the number of clients served on a weekly basis.
Community Services	Area Agency on Aging	Powerful Tools for Caregivers	Volunteers co-lead "Powerful Tools for Caregivers," a six-session course for family caregivers of older adults, held three times yearly.	Emily J. Cooper*	4	216	0	0	4	216	4	Volunteers with the Powerful Tools for Caregivers Program provided needed training on self-care and stress reduction for 18 family caregivers.



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Community Services	Area Agency on Aging	Respite & Companion Volunteer Program	The Respite & Companion Volunteer Program provides volunteer visitors to reduce isolation and provide respite to older adults and caregivers.	Kari Middleton*	141	3,811	0	0	141	3,811	95	Respite & Companion volunteers visited 115 older adults experiencing social isolation and/or some degree of compromised health, reporting a total of 1,677 companionship visits, some of which also provided respite to a caregiver. In Boulder County, paid companionship is \$20-\$25 per hour, so this volunteer service reduces financial burden for older adults and their caregivers.



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Community Services	Area Agency on Aging	Volunteer Long-term Care Ombudsman (LTCO) Program	Volunteer LTCOs advocate with and for residents of nursing homes and assisted living homes, working to promote and protect residents' rights.	Steven Seay*	7	356	0	0	7	356	3	Volunteer LTCOs conducted 100 additional visits to long-term care homes and 32 additional consultations with residents, staff, and others (beyond those done by staff LTCOs).
Community Services	Area Agency on Aging	Wellness Programs	Volunteer Wellness Leaders/Coaches are trained to facilitate a variety of evidence-based health education classes.	Melissa Pruitt*	24	438	0	0	24	438	4	Our Wellness volunteers allow us to offer high quality evidence-based health education programs to Boulder County residents 60 and older. Participants often report that they make changes based on the support and information they receive in our classes.



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Community Services	Community Action Programs	Circles Campaign-Volunteer Allies	Volunteer Allies mentor adults who are working their way toward economic self-sufficiency.	Jessica Austin*	68	3,592	0	0	68	3,592	42	63% of all active Circle Leaders saw an increase in income and a decrease in use of public assistance. 94% of Circle Leaders reported an increase in the "number of people I can count on." 81% of active Circle Leaders reported acquiring skills to maintain stable housing, employment, education, and/or assets. These changes are direct results of the ongoing support of our volunteers.



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Community Services	Community Action Programs	Circles Campaign-Volunteer Team Members	Circle Team Members support Circle program participants through resources, volunteer recruitment, advocacy, employment and education support, and community building.	Jessica Austin*	16	576	0	0	16	576	16	The Circles Recruitment Team participated in a recruitment fair at Ball Aerospace. The Jobs & Education Team presented to the Longmont Chamber of Commerce, hosted a "Change Anything" training in Boulder County, and added an employment partner to the Opportunities to Compete Program.



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Community Services	Community Justice Services	Justice System Volunteer Program (JSVP)	101 volunteers teach high school equivalency classes and life and coping skills for inmates, provide companionship for teens, counsel clients in the multiple DUI offender program, conduct special projects for youth in detention, and more.	Mary Eldred*	101	7,298	0	0	101	7,298	68	Through a volunteer case manager's assistance, more than 450 people performed court-ordered community service at local nonprofits (court-ordered folks and their hours are not considered volunteer hours for purposes of this report and are not included in the report totals). Volunteers also mentored 41 youth, counseled more than 140 DUI offenders, and provided nearly 150 inmates with life skills education prior to release with a view to lowering recidivism.



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Community Services	Head Start	Boulder County Head Start	Head Start volunteers work in classrooms with preschool children and during evening meetings.	Rachel Hohensee*	250	1,014	16	39	266	1,053	25	164 children were impacted by volunteers in our classrooms and off-site volunteer projects, such as making blankets for children.
Community Services	Workforce Boulder County	Community Learning and Empowerment - Financial and Homeownership Workshops	Volunteers are primarily responsible for presenting at workshops in their areas of expertise. These areas involve mortgages and lending, real estate, home inspections, and financial planning. They also address participant questions and concerns.	Marcia Zipkin*	9	132	0	0	9	132	7	By accessing mortgage lenders, real estate brokers, home inspectors and financial planners, participants in the Community Learning and Empowerment--Financial and Homeownership Workshops have access to the most up-to-date and complete information in these areas and to experts who can answer specific questions, which saves time for staff workshop facilitators who would have to research and find answers.
Community Services Total					638	18,242	83	231	721	18,473	274	



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Coroner's Office	Pathology and Forensic Investigation	Internship Program	The intern assists Forensic Pathologists and Technicians with autopsies and associated tasks, and assists Forensic Investigators on scene as well as prepares reports and associated tasks.	Dustin Bueno, Donna Lee*	3	536	0	0	3	536	1	The Internship Program with Pathology and Forensic Investigation increased capacity to provide services to families, law enforcement and staff with disposition of the decedents.
Coroner's Office Total					3	536	0	0	3	536	1	



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District Attorney's Office	Multiple	Justice System Volunteer Program (JSVP); DA's office only, not including CJS	More than 20 ongoing volunteers in the DA's office assist with victims and witnesses during trials, assist consumers with business issues, fraud, and elder abuse, and help people through the arraignments process for misdemeanors.	Mary Eldred*	21	3,832	0	0	21	3,832	18	Volunteers with the Victim/Witness Team assisted 1,015 victims of violent crime and 2,153 victims of non-violent crime, as well as fielding calls from witnesses, law enforcement and others to keep them updated with the process. The Community Protection Team received approximately 2,000 calls from local residents who had problems with local businesses, landlord/tenant issues, or called with questions about scams, frauds, and elder abuse, and dealt with many walk-in complainants and numerous non-English-speaking complainants.
District Attorney's Office Total					21	3,832	0	0	21	3,832	18	



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Housing & Human Services	Case Management and Community Outreach	Casa de la Esperanza	Volunteers mentor students 10-17 years old, mentor robotics programs, tutor K-12, and help with teaching classes in arts, science, cooking, etc. They also complete data entry and organize storage.	Vanessa Escarcega, Mike Lozano, David Mosser*	80	2,631	39	181	119	2,812	35	Our Casa de la Esperanza volunteers helped to maintain a 100% graduation rate, as well as helped to improve the grades and attitudes of the approximately 80 youth that we serve. This program provides our residents with resources to become self-sufficient, which enriches the Boulder County community.
Housing & Human Services	Case Management and Community Outreach	Family Self Sufficiency (FSS)	The FSS Adult Tutor volunteer helps adult learners with their math skills.	Ann Harris*	1	5	0	0	1	5	1	Our FSS adult tutor has helped two FSS participants improve their math skills.
Housing & Human Services	Family & Children Services	Foster Family Helper Program	Foster Family Helper volunteers are responsible for transportation of kids, babysitting, and mentoring.	Samantha Frazee*	10	500	0	0	10	500	10	Ten Foster Family Helper volunteers supported and retained 25 families.



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Housing & Human Services	Family & Children Services, IMPACT, and Community Support Housing Program	Family & Children Services and IMPACT BSW & MSW Interns, and Community Support Housing Program Interns	Interns are provided learning opportunities within Family & Children Services, IMPACT, and Community Support Housing Programs. Interns assist staff with their workload and projects, while gaining new skills and a better understanding of the programs within Housing & Human Services.	Angie Dreier, Daphne McCabe, Melanie McGuinn, Deborah Ramirez*, Emma Webster	10	1,991	0	0	10	1,991	4	One intern was hired as staff at Family & Children Services and a second at IMPACT, which is mutually beneficial to the interns and staff because less training is needed and rapport with staff is already established.
Housing & Human Services Total					101	5,127	39	181	140	5,308	50	



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Parks (All Except Extension)	Resource Management	Cultural History Volunteers	Volunteers are site tour guides, living history demonstrators, outreach program presenters, livestock and garden caretakers at the Agricultural Heritage Center, Nederland Mining Museum, Walker Ranch Homestead, and Assay Office Museum.	Leslie Brodhead, Jim Drew, Sheryl Kippen*	92	3,463	5	24	97	3,487	15	Cultural History's 92 ongoing volunteers gave 3,463 hours of their time and talents to serve 15,859 walk-in, field trip, event, and outreach program visitors and assisted with behind-the-scenes duties.



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Parks (All Except Extension)	Resource Management	Left Hand Outdoor Challenge (LHOC)	LHOC participants designed an event at Lagerman Reservoir where they constructed large fish habitat structures that were placed in the reservoir and led attendees on a preparedness hike.	Sarah Andrews, Pascale Fried*, Jason Vroman	50	1,977	0	0	50	1,977	50	The focus of the 2016 season was wildlife management and the LHOC participants were able to work with a variety of natural resource agencies for these challenges.



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Parks (All Except Extension)	Resource Management	Misc. Volunteers	Miscellaneous volunteers include Images publication writers and illustrators, osprey camera chat moderators, a video intern, and a 3-D map model constructor.	Nik Brockman, Pascale Fried*	12	2,039	0	0	12	2,039	4	<p>A) Two volunteers helped moderate the osprey chat and manage comments and discussion on the osprey camera web page.</p> <p>B) Nine volunteers were writers or illustrators for the department's quarterly journal, Images. Two independently created the children's insert called "Nature Detectives."</p> <p>C) One volunteer made a 3-D map model of Boulder County for display in the Parks & Open Space lobby by gluing layers of poster board cut out along contours from reduced-scale USGS topographic maps.</p>



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Parks (All Except Extension)	Resource Management	Natural Resource Monitoring	Volunteers collect important, ongoing scientific data about wildlife, forestry, plant ecology, invasive plant management, conservation easements, and agricultural resources on county open space lands.	Sharon Bokan, Carrie Cimo, Michelle Durant, Emily Greenwood, Wayne Harrington, Dave Hoerath, Michelle Marotti*, Vanessa McCracken, Shane Milne, Deborah Price	274	4,353	0	0	274	4,353	150	Natural Resource Monitoring volunteers collected data on open space lands and conservation easements for 24 different programs.



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Parks (All Except Extension)	Resource Management	Park Patrollers	The Park Patroller Program consists of Citizen Ranger Corps (CRC), Boulder Mountain Bike Patrol (BMBP) and Angler Hosts. They answer questions for visitors on open space trails or at trailhead displays, and host events and clinics. They also provide a uniformed presence, encourage responsible use of open space, and address infractions of park regulations when appropriate.	Graham Fowler, Erin Hartnett, Amanda Hatfield, Michelle Marotti*	139	2,861	0	0	139	2,861	75	CRC and BMBP volunteers patrolled a total of 2,591 hours in the parks answering questions and sharing information about land management, giving directions, and providing regulation reminders, first aid, and bike maintenance. Volunteers also spent 270 hours helping with community festivals, Junior Ranger Adventures, conducting trailhead displays (talked to 462 people), and staffing fishing events (with 149 kids and adults in attendance).



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Parks (All Except Extension)	Resource Management	Volunteer Naturalist (VN) Program	VNs conduct indoor and outdoor natural history programs and hikes related to Boulder County open space for people of all ages. VNs develop and lead programs for Boulder Valley and St. Vrain Valley schools, Boulder County community groups and organizations, and the public at large.	Larry Colbenson*	107	6,833	0	0	107	6,833	45	VNs enhance the public's awareness, understanding, appreciation, and stewardship of Boulder County's open space and natural resources. VNs led 90% of the 244 natural history programs conducted by Parks and Open Space.



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Parks (All Except Extension)	Agriculture, Resource Management, and Recreation and Facilities	Volunteer Work Projects, Crew Leaders, and Adopt A Trail	The episodic volunteers participate in different work projects, such as forestry, trails, seed collection, or painting, depending on our needs. Crew leaders (ongoing volunteers) are trained and will help lead groups of individuals on projects we need extra help with. The Adopt A Trail (ongoing) volunteers participate in four clean-ups a year at their designated park or trail.	Ari Addes, Carrie Cimo, Shane Milne, Craig Sommers*	341	3,975	2,040	7,511	2,381	11,486	210	Trail constructed or maintained - 19,150 sq ft; Fence built, repaired or removed - 2,520 ft; Trees, shrubs or flowers planted - 1,400; Acres lopped - 12; Weeds removed - 725 lbs/ 6 acres; Bulk seed collected/ cleaned - 215 lbs/24 lbs; Slash piles constructed or restored - 256; Land seeded and restored - 6,500 sq ft; Trash removed - 24 acres; Buildings painted - 200 sq ft; Produce gleaned - 2.5 tons; Seedlings transplanted - 400; Trees caged - 79; Acres mulched - 15



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Parks (All Except Extension) Total	1,015	25,501	2,045	7,535	3,060	33,036	549	
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Parks (Extension)	Extension	4-H Youth Development	4-H Leaders work as mentors for youth ages 5-18. They create welcoming environments for youth to learn about various projects while learning life skills.	Brenda Kwang*, Kim Morrison, Lisa Wallace	255	21,302	45	495	300	21,797	255	4-H brings youth and adults together to develop life skills, leadership, and good citizenship. Volunteers benefit from interaction, leadership development, and community engagement.
Parks (Extension)	Extension	Boulder County Fair (including Fair Board)	Volunteers conduct exhibits for 4-H and Future Farmers of America (8-18 years old), and handle customer relations through food/beverage, meet/greet, and accommodating fair-goers.	Laura Boldt, Roberta Johnston*	50	1,200	425	8,000	475	9,200	25	Volunteers with the Boulder County Fair served 142,100 fair attendees.



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Parks (Extension)	Extension	Colorado Master Gardeners	Colorado Master Gardeners conduct educational outreach on environmentally sustainable landscaping and gardening practices. This includes mentoring community groups, mentoring jail inmates on food production, teaching classes, staffing information booths, and conducting field calls for Emerald Ash Borer.	Kristen Anderson, Carol O'Meara*	170	4,808	0	0	170	4,808	130	For the Colorado Master Gardeners, adding a field-call based team to address tree issues was a huge success, both internally and externally. Requests for tree calls were very active in our first season and we went weekly to assess trees and offer sustainable advice on caring for them. This specialized sub-group (the Tree Team) was given two years of extra, in-depth training on tree physiology, care, and pests plus trained in customer service so that they can conduct on-site, one-on-one field calls for customers. The Tree Team provides advice and diagnosis for all types of trees.



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Parks (Extension)	Extension	Master Food Safety Advisor (MFSA) Volunteer Program	The MFSA volunteers are trained in food safety and food preservation by Colorado State University Extension Agents. They help with the food safety and preservation trainings/classes that the CSU Extension Agent teaches and sometimes teach classes themselves, write articles, develop educational displays, social media programming, etc.	Anne Zander*	2	88	0	0	2	88	1	With the Colorado Cottage Food Act being approved, the MFSA volunteers have been a great help with food safety/preservation information with this small home-based business group.



2016 Boulder County Volunteer Programs Report

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Department / Office	Division	Name of Volunteer Program (Including Unpaid Internships)	Description of Volunteer Duties	Name of the volunteer coordinator(s) or other staff who manage volunteers	I. # of ONGOING Volunteers	II. # of ONGOING Volunteer Hours	III. # of EPISODIC Volunteers	IV. # of EPISODIC Volunteer Hours	V. TOTAL # of Volunteers	VI. TOTAL # of Volunteer HOURS	VII. Avg # of ONGOING volunteers active during a 1-month period in 2016	Brief quantifiable description of the IMPACT of 2016 community volunteers, in the form of measurable outputs or outcomes
Parks (Extension)	Extension	Small Acreage Management Volunteers	Volunteers assist small acreage landowners with issues such as grazing management, weed identification and management, and pasture renovation. They also write articles for the quarterly newsletter and assist with updating small acreage resources and with the Crops Show at the Boulder County Fair.	Sharon Bokan*	6	96	0	0	6	96	3	Small Acreage Management volunteers provided information to over 40 clients with research-based information so that the client could make wise land management decisions about weeds, grazing, and irrigation.



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Parks (Extension)	Extension	Wildlife Masters and Native Plant Masters	Wildlife Master volunteers assist the public and clients with human-wildlife conflict management (damage or issue) by determining or confirming the species and assisting the client with methods to minimize or stop the conflict or damage. Native Plant Master volunteers prepare the curriculum for and teach on-trail native and invasive plant identification and education.	Sharon Bokan*, Deryn Davidson	9	178	0	0	9	178	3	Wildlife Master volunteers talked to over 70 clients about a variety of human-wildlife conflicts and provided them with methods to either eliminate the conflict or minimize it. Native Plant Masters class participants reported utilizing more native plants in their landscapes (73%) and understanding the impact of invasive weeds (74%). This saves water, provides wildlife and native pollinator habitat, and decreases pesticide use on invasive weeds.
Parks (Extension Only) Total					492	27,672	470	8,495	962	36,167	417	



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Public Health	Administrative Services	Volunteer/Intern Services	Volunteers and interns contribute to projects including mentoring youth, caring for children with special needs, providing syringe access, completing data projects, doing research, writing reports, and conducting community surveys.	Kyla Pearlman*	71	5,186	0	0	71	5,186	40	OASOS volunteers contributed more than 1,150 hours providing group facilitation to create a safe, supportive, and confidential environment for nearly 140 LBGTIQQ youth, thus enabling them to make informed, positive, and healthy choices.



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Public Health	Communicable Disease and Emergency Management	Medical Reserve Corps of Boulder County (MRCBC)	The MRCBC works to establish teams of trained, local volunteer medical, public health, and safety professionals who can contribute their skills and expertise during times of community and national need.	Nick Kell*	94	500	0	0	94	500	12	The MRCBC continue to educate themselves through participation in trainings, drills, and exercises so they can be the most prepared and effective volunteers in the event of a disaster or emergency. Four volunteers provided psychological first aid to evacuees at the Nederland shelter and fire fighters at the incident management team's base camp (30 hours).
Public Health Total					165	5,686	0	0	165	5,686	52	



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Sheriff's Office	Jail	JBBS/Jail Volunteers	Volunteers are responsible for services that are independent from the jail, and from those who are associated with the jail and our programs. These all range from one-on-ones to group settings.	Henry Trujillo*	310	6,800	90	520	400	7,320	75	Volunteers are responsible for services that are independent from the jail, and from those who are associated with the jail and our programs. These all range from one-on-ones to group settings.



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Sheriff's Office	Jail	Jail Garden	Volunteers collect seeds, manage land, and help with the harvest.	Paul Heger, Kirk Pelis*	12	0	0	0	12	0	12	The volunteers helped us raise and harvest 14,589 pounds of vegetables. (Please note these 12 volunteers at the Jail Garden were all Parks Master Gardeners who volunteered a total of 303 hours at the Jail Garden; those hours are only listed under Parks Master Gardeners in this report to avoid duplicating the hours in the countywide grand total.)



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Sheriff's Office	Operations	Cadet Post	This career orientation program allows young men and women between ages 16 and 21 to experience the law enforcement profession firsthand. Cadets ride along with deputies on patrol, assist detectives, observe the operations of the county's public safety communications center, and more.	Vinnie Montez*	14	2,500	0	0	14	2,500	14	The Cadet Post volunteers worked within the Sheriff's Office to bolster resources at major events.
Sheriff's Office	Operations	Multi-Agency Victim Outreach Program	Volunteers assist victims of crime and trauma.	Leigh Anne Sutton*	16	308	0	0	16	308	16	16 volunteers provided assistance to 389 crime and trauma victims needing and deserving services.



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Sheriff's Office	Operations	Ops Volunteers	Volunteers assist with law enforcement administration.	Kevin Parker*	16	1,895	0	0	16	1,895	16	Volunteers assist with law enforcement administration.
Sheriff's Office	Operations-Community Assistance Program	On-Scene Victim Assistance	Volunteer advocates respond on-scene to a crime and/or sudden trauma at the request of law enforcement to do crisis intervention services and referrals throughout Boulder County. Without on-scene immediate assistance, Boulder County residents faced with criminal and non-criminal events may face difficult times alone and without critical information.	Cecilia O'Farrell*	41	1,760	0	0	41	1,760	32	41 advocates provided a compassionate presence, referral, and information to 680 residents devoting 1,760 hours when it was most needed. 15 volunteers contributed 80 hours of one-on-one and group assistance in the evacuation center and community meetings, and they escorted homeowners into the affected areas after the 2016 Cold Springs Fire.



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Sheriff's Office	Operations - Community Assistance Program	Restorative Justice, Community Assistance Mediation Program, Victim Impact Programs	Volunteers prepare for and facilitate Restorative Justice conferences and mediations, and facilitate victim impact and emotional literacy classes for prisoner rehabilitation and community re-entry.	Michelle Lopez*	24	700	0	0	24	700	12	The program's 14 Restorative Justice conferences increased victim satisfaction and offenders' self-awareness of the impact their actions have on the victims, the community, and themselves.
Sheriff's Office	Operations and Jail	Boulder Sheriff's Reserves	Volunteers assist with various law enforcement activities.	Kevin Parker*	5	1,935	0	0	5	1,935	5	Volunteers assist with various law enforcement activities. Three volunteers provided 145 hours of law enforcement after the 2016 Cold Springs Fire.
Sheriff's Office Total					438	15,898	90	520	528	16,418	182	



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Transportation	Transportation	Adopt A Road	Volunteers handle county road debris and trash pick-up.	Monica Ortiz*	529	2,528	0	0	529	2,528	44	Having 529 Adopt A Road volunteers and a total of 2,528 volunteered hours to keep Boulder County clean is simply amazing. Close to 170 miles of roads being walked and freed of trash and recyclables 2+ times a year is great.
Transportation Total					529	2,528	0	0	529	2,528	44	
Grand Totals					3,406	105,709	2,750	17,071	6,156	122,780	1,591	



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Notes
<p>Definitions Used for this Survey Report: "A Boulder County volunteer is a person who gives times or expertise to county government, its staff and clients with no recompense or payment for services to county departments, offices or programs. The person may be donating time or expertise or may be in a service-learning project for school or college. The person may be an ongoing volunteer or a one-time only project volunteer." - Boulder County Personnel & Policy Manual, I.22. Episodic volunteers are those that complete one-time only and/or sporadic volunteer projects. An intern would be considered a volunteer as long as there is no money paid to the intern. People who are completing court-ordered community service are not considered volunteers for purposes of this report and are not counted in this report.</p>
<p>Survey Tool and General Questions: Responses were collected directly from Volunteer Coordinators/staff using SharePoint's survey tool and their responses were exported into Excel; this report was prepared by the OMNI Institute in coordination with Boulder County's Volunteer Initiatives program. Total Volunteers = Ongoing + Episodic Volunteers. Total Volunteer Hours = Ongoing + Episodic Volunteer Hours.</p>
<p>Questions asked:</p>
<p>I. Please provide the total number of ONGOING (not episodic) volunteers active in 2016.</p>
<p>II. Please provide the total number of HOURS contributed by ONGOING volunteers active in 2016.</p>
<p>III. Please provide the total number of EPISODIC volunteers (e.g., one-time only and/or sporadic volunteer projects) in 2016.</p>
<p>IV. Please provide the total number of HOURS contributed by EPISODIC volunteers in 2016.</p>
<p>V. Please provide the grand total NUMBER of volunteers (ongoing volunteers plus episodic volunteers) in 2016.</p>
<p>VI. Please provide the grand total volunteer HOURS (ongoing volunteer hours plus episodic volunteer hours) contributed in 2016.</p>
<p>VII. Please provide the average number of ongoing volunteers active during a given 1-month period during 2016. This question is included on behalf of Risk Management for insurance purposes. (If you track the number of ongoing volunteers that are active/volunteer monthly, you can just add up the total number of volunteers across the 12 months and divide by 12. If you track volunteers in some other way, please provide an educated guess.)</p>
<p>2016 Cold Springs Fire Activities: Of the total number of hours submitted for this 2016 Boulder County Volunteer Programs Report, 22 volunteers across three programs contributed 255 total hours of activities related to the 2016 Cold Springs Fire. These included anything staff deemed to be related to the 2016 Fire (response or recovery). It was not limited to a Division of Fire Prevention & Control (DFPC) and/or FEMA definition for purposes of this report and did not need to be reimbursement-eligible for purposes of this report. Four volunteers from the Public Health Department Medical Reserve Corps of Boulder County contributed 30 hours for psychological first aid for evacuees and firefighters; 15 volunteers from the On-Scene Victim Assistance program with the Sheriff's Office contributed 80 hours of one-on-one and group assistance in the evacuation center and community meetings, and they escorted homeowners into the affected areas; and three volunteers with the Boulder Sheriff's Reserves in the Sheriff's Office provided 145 hours of law enforcement.</p>
<p>2013 Flood: No volunteer-related 2013 Flood questions were included in the online survey to staff for CY 2016 because 1) BC Finance (Emily Beam and Kristyn Unrein) stated they do not need this information for CY 2016 and 2) Parks Volunteer Work Projects (Craig Sommers) said they have 0 hours to report for CY 2016, which was the only volunteer program that reported hours in CY 2015.</p>
<p>Additional Notes: (1) "Number of volunteers" counts the number of volunteers in a particular volunteer program/project; however, there is not a mechanism to ensure an unduplicated countywide count for volunteer numbers. (2) "Volunteer time" may include training as well as actual volunteer time. (3) Some volunteer programs/projects are done in coordination with other organizations. (4) In addition to specific programmatic reasons, it is not entirely uncommon for numbers to vary to some extent from one year to the next if a recordkeeping system is enhanced or if personnel changes. In addition, if a volunteer supervisor listed under "Name of Volunteer Coordinator" did not have exact volunteer numbers or hours for 2016, s/he has provided an educated estimate for the purposes of this report. (5) These 2016 volunteer numbers may include Institute for Public Service volunteer numbers/hours and volunteer numbers/hours donated by other Boulder County employees when applicable.</p>