



Community Services Department

Sundquist Building • 3482 N. Broadway • Boulder, Colorado 80304 • Tel: 303.441.3560 • Fax: 303.441.4550
Mailing Address: P.O. Box 471 • Boulder, Colorado 80306 • www.bouldercountycommunityservices.org



Homeless Solutions Executive Board Meeting
February 9, 2018, 8:00 to 9:30
515 Coffman Street, St. Vrain Community Hub (Room 321), Longmont

- Welcome 8:00
- Staff Updates 8:00-8:30
 - System Implementation Update
 - Successes & Challenges
 - Management Board Updates
- Update on engaging with jurisdiction elected officials 8:30-8:45
- System funding and resource allocation decisionmaking 8:45-9:15
 - Foundation community outreach update
 - Discussion around role of the Executive Board in guiding system resource allocation decisions
- Member Updates 9:15-9:30

HOMELESS SOLUTIONS FOR BOULDER COUNTY: JANUARY 2018 EXECUTIVE BOARD REPORT

SYSTEM UPDATES

COORDINATED ENTRY

- 1,122 people screened through January 31, 2018
- Share of Coordinated Entry screening activity by city appears to have settled: 4 out of 5 screenings occur in Boulder and 1 out of 5 occurs in Longmont.
- Screening volume is going down. In October 2017, 14 people were screened per day on average; this declined to 9 per day in November 2017, and 7 per day in December 2017 and January 2018.
- We will begin piloting Coordinated Entry screening on street outreach through Boulder County Cares, Boulder Shelter for the Homeless' street outreach program, with a cross-trained CE and street outreach staff person. Staff has worked with Boulder County Cares to design a pilot set of performance metrics to determine the efficacy of mobile screening and to aid future planning.

NAVIGATION SERVICES

- Navigation services continue in both Boulder and Longmont. In response to concerns over navigation clients who are vulnerable adults needing a higher level of care than independent housing, Boulder County Housing and Human Services is working with Clinica to design a four hour "discovery day" with key service stakeholders. The meeting is designed to better define the nature of this problem and discuss next steps toward engaging supports outside the homeless service system that can help prevent these individuals from becoming homeless or, alternatively, get them into appropriate care should this occur. The convening is scheduled for February 21, 2018 from 8a.m.-12p.m.

HOUSING-FOCUSED SHELTER

- Housing-focused shelter contracts with Boulder Shelter for the Homeless and the Cities of Boulder and Longmont and Boulder County for 2018 are being processed. The statements of work align with the resource allocation decision made by the Executive Board in their January 2018 meeting.
- BSH typically has 110-120 clients enrolled in a reserved bed at any given time and has been at or close to capacity regularly. BSH has only turned clients away on two nights; severe weather shelter was available on both nights.

SEVERE WEATHER SHELTER

- On January 23, 2018, City of Boulder City Council voted to change weather triggers for severe weather shelter to:
 - National Weather Service warning or watch for winter weather, winter storm, blizzard, cold/wind chill, extreme cold/wind chill, heavy snow, ice storm; OR
 - National Weather Service predicts a temperature of 32 degrees Fahrenheit or below without snow (increased from 20); OR
 - National Weather Service predicts a temperature of 38 degrees Fahrenheit or below with snow (increased from 32).

City of Boulder has contracted with Bridge House to provide severe weather sheltering under the criteria approved by the Boulder City Council. Currently, severe weather shelter is provided at area faith communities as excess capacity Path to Home Navigation overnight sheltering.

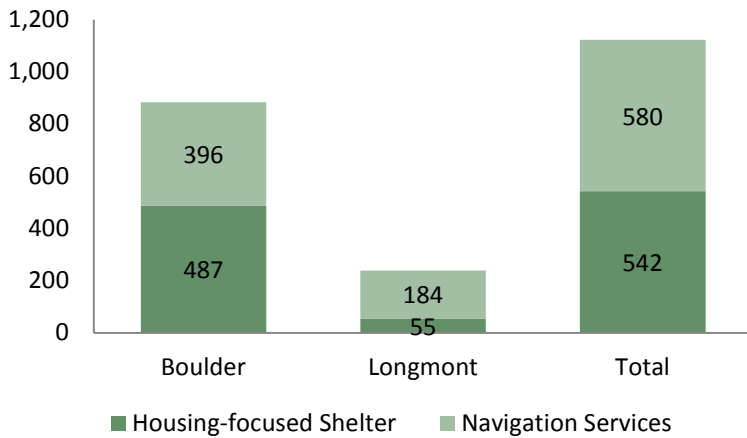
CORE PROVIDER & MANAGEMENT BOARD ENGAGEMENT

- Regular provider and Management Board meetings continue to provide forums for discussion on system performance.
- The Management Board discussed the residency criterion as it is currently operationalized; the Board did not recommend any changes at this time, stressing the importance of developing more experience before making major systems changes.

WORK GROUPS

- Data & Evaluation: The data and evaluation work group continues to meet monthly. It is currently working on making data analysis that is already public (i.e., statistics provided below) more accessible through an online dashboard.
- Communications: The communications work group continues to meet monthly and is considering strategies for strategic systems communications. Boulder County Community Services communications staff has provided timely assistance in response to media inquiries.
- Housing exits: The housing exits working group is meeting biweekly and has developed a work plan. The group's first task is to synthesize existing information on housing resources into a comprehensive list of housing exit supports available county wide and identify how those supports are currently accessed. It will also examine mechanisms with streamline access for households experiencing homelessness, including looking at examples from other housing authorities in the region. It will also use data from Coordinated Entry and information on federal and state funding for housing resources to attempt to quantify the gap between demand housing resources and supply and recommend strategies to close that gap.

Number of CE Clients by Referral Result and Screening Location

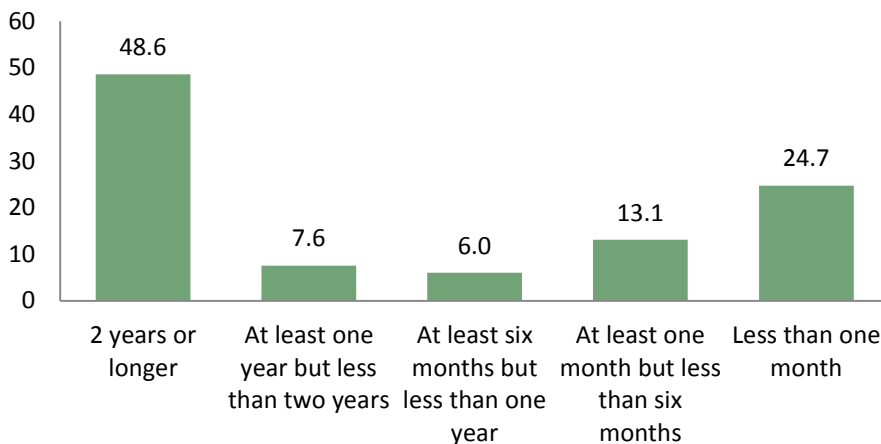


Overall, we have screened 1,122 individuals for services since October 2017: 883 clients (79 percent) were screened in Boulder, and 239 clients (21 percent) were screened in Longmont.

On average, 9 clients per day are screened between both locations.

Slightly less than half (48 percent) of clients are referred to Boulder Shelter for the Homeless to receive more intensive services, and slightly more than half (52 percent) are referred to less intensive navigation services.

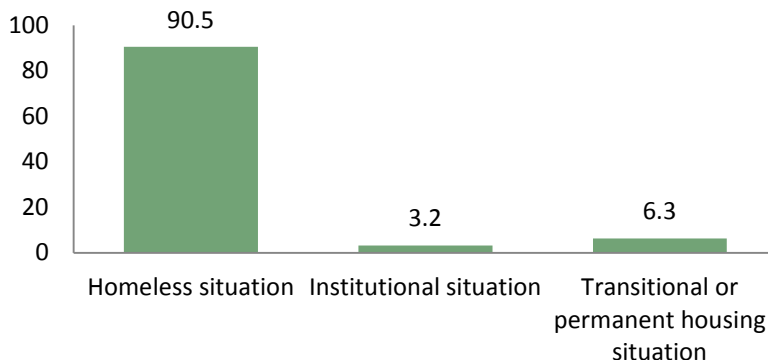
Percentage of Clients by Reported Length of Time in Boulder County



The largest group of clients screened (49 percent) report being in Boulder County at least 2 years; 25 percent being in Boulder County less than one month.

Following earlier trends, 25 percent indicate that they have family in Boulder County.

Percentage of Clients by Living Situation Prior to Screening



Nearly all clients (91 percent) were literally homeless (e.g., sleeping unsheltered, staying in a homeless shelter) the night before they were screened.

57 percent reported being homeless for more than 12 months of the last three years.

70 percent reported having a disability that made it difficult to live independently.

SUCCESSFUL OUTCOMES

Overall, we have had **120 clients achieve positive outcomes** from navigation services and housing focused shelter; this represents 10.7 percent of all clients screened. From October 2017 through January 2018, 42 clients have gotten into housing of their own, 9 have reunified with family, 14 have entered transitional housing programs (e.g., Ready to Work and the Inn Between), 48 have relocated to places where they have more support, and 7 have entered other sober living environments or substance use treatment.

Number of Clients by Successful Exit Type

