



Community Services Department

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Regional Homeless Executive Board Meeting

May 11, 2018, 8:00 to 9:30

2525 13th Street, Boulder
Aquarium Conference Room

- Welcome 8:00
- Staff System Implementation Update 8:00-8:15
- Update on Applications for State Funding & Request 8:15-8:30
- Discuss Consortium of Cities Presentation 8:30-8:55
- Discuss Draft Report 8:55-9:20
- Member Updates 9:20-9:30

DRAFT

HOMELESS SOLUTIONS FOR BOULDER COUNTY: APRIL 2018 EXECUTIVE BOARD REPORT

SYSTEM UPDATES

COORDINATED ENTRY

- 1,597 people screened through April 30, 2018. Boulder Shelter for the Homeless is piloting CE screenings on street outreach to the effectiveness of this option. BSH is doing this through their Boulder County Cares street outreach program in Boulder and by coordinating with HOPE in Longmont

NAVIGATION SERVICES

- Navigation services (day and overnight services) in Boulder provided by Bridge House's Path to Home program are still anticipated to move to the Robb's Music location by May 2018.
- Navigation services in Longmont also continue with some changes. Overnight sheltering, which has been provided by faith communities in Longmont, is not available in the summer months. Therefore, overnight sheltering will not be available in Longmont until the Fall. OUR Center will continue to provide daytime case management services, and HOPE will provide evening services, which will include meals and case management services seven days per week and additional services (e.g., showers, laundry, emergency supplies) on Sunday-Wednesday.

HOUSING-FOCUSED SHELTER

- Housing-focused shelter services continue at Boulder Shelter for the Homeless. In accordance with their new management plan, morning services at BSH, which have traditionally been available on a walk-up basis, are now only available to those who stayed at the Shelter the previous night. This change was instituted on May 1, 2018. Clients have been notified as they sought services during the month of April.

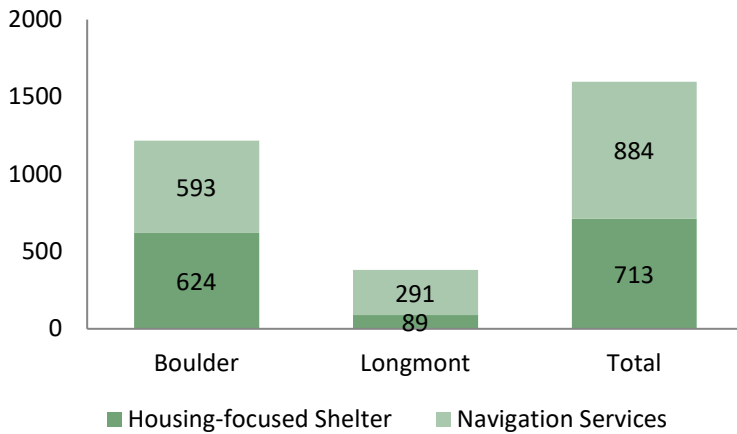
CORE PROVIDER & MANAGEMENT BOARD ENGAGEMENT

- Regular provider and Management Board meetings continue to provide forums for discussion on system performance and provide feedback on communications strategies and to troubleshoot system issues. Most recently, staff worked with core providers to clarify and improve the process by which a client can be referred from one service path to another (e.g., from Navigation to Housing-focused Shelter).

WORK GROUPS

- Data & Evaluation: The data and evaluation group is currently to standardize required data collection elements.
- Communications: The communications work group continues to work on summer messaging materials and the report on the first 6 months of implementation.
- Housing exits: The housing exits working group has recently shifted its efforts to prepare applications for rapid rehousing and permanent supportive housing funding available through the State Division of Housing.
- Specialized Care Group: In response to the vulnerable adults discovery day, staff are working to create a group to coordinate care for our most vulnerable clients. As currently envisioned, the group (most likely to be led by Clinica) will serve a maximum of 5 HSBC clients who are medically and/or mentally fragile at any given time. The focus will be on coordinated case management and specialized care planning to help them find a stable and safe situation. Exact criteria for service will be developed in the working group, once the medical and mental health providers are assembled together with ACMI and the homeless providers at the initial workgroup.

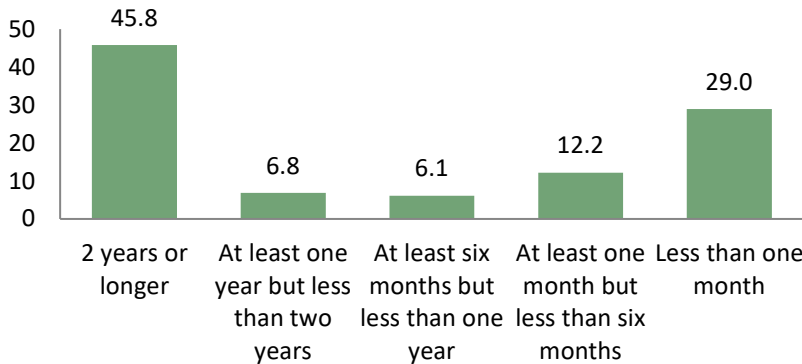
Number of CE Clients by Referral Result and Screening Location



Overall, we have screened 1,597 individuals for services since October 2017: 1,217 clients (76 percent) were screened in Boulder, and 380 clients (24 percent) were screened in Longmont.

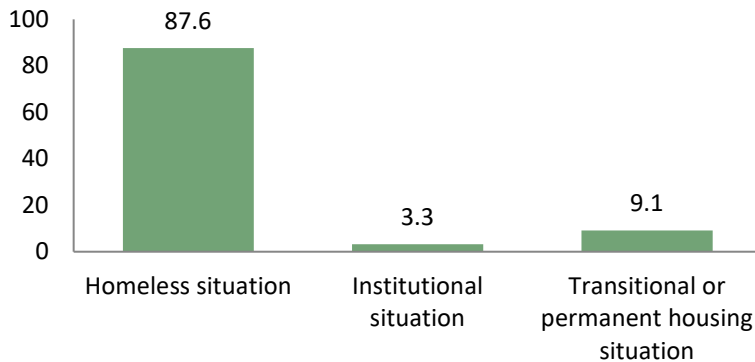
About 45 percent of clients are referred to Boulder Shelter for the Homeless to receive more intensive services, and 55 percent are referred to less intensive navigation services. The share of clients referred to navigation services has increased over the season (from 41 percent after the first month of services), while the share referrals to HFS has decreased.

Percentage of Clients by Reported Length of Time in Boulder County



The share of clients who have been in Boulder County less than one month has increased since the last report in March. Overall, 29 percent of clients screened through April report being new to the County, compared with 25 percent through March. However, the largest group of clients remains those who report being in Boulder County for two years or longer, and 26 percent report having family in the County.

Percentage of Clients by Living Situation Prior to Screening



Nearly all clients (88 percent) were literally homeless (e.g., sleeping unsheltered, staying in a homeless shelter) the night before they were screened, though this continues to decrease as more clients report coming from transitional or permanent housing situations.

53 percent reported being homeless for more than 12 months of the last three years.

70 percent reported having a disability that made it difficult to live independently.

Overall, we have had **189 clients achieve positive outcomes** from navigation services and housing focused shelter from October 2017 to March 2018; this represents 13 percent of all clients screened. From October 2017 through March 2018, 69 clients have been housed in their own housing, 73 have reunified with supports outside Boulder County, 11 have reunified with supports within Boulder County, and 36 have entered other programs (e.g., Inn Between, Ready to Work, safe haven programming, and substance use treatment).

Outcomes by Type, Oct. 2017-Mar. 2018

