



Community Services Department

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HSBC Executive Board Meeting
April 12, 2019 8:00a.m.-10:00a.m.
515 Coffman St, St. Vrain Community Hub, Room 321
Longmont

Introductions and Welcome to Jillian Baldwin	8:00-8:05
Year 1 Review	8:05-8:50
<ul style="list-style-type: none">• Boulder & Longmont Report-outs on City Council Meetings• Get Board feedback on additional outreach to County Commissioners• Vote on identified operational improvements from the Year 1 Review	
Housing Exits Strategic Plan	8:50-9:30
<ul style="list-style-type: none">• Staff update on progress toward identified goals• Discuss Board roles going forward	
Severe Weather & Office of Emergency Management	9:30-9:45
Member Updates	9:45-10:00
Adjourn	10:00

HOMELESS SOLUTIONS FOR BOULDER COUNTY: APRIL 2019 EXECUTIVE BOARD REPORT

SYSTEM UPDATES

COORDINATED ENTRY

- 3,301 people were screened through March 31, 2018. Trends related to service path and screening location remain relatively unchanged. Overall, 36 percent of clients have been referred to Housing-focused Shelter, and 64 percent of clients have been referred to Navigation Services. In addition, 74 percent of screenings were completed in Boulder and 26 percent of screenings were completed in Longmont.

SERVICE UPDATES

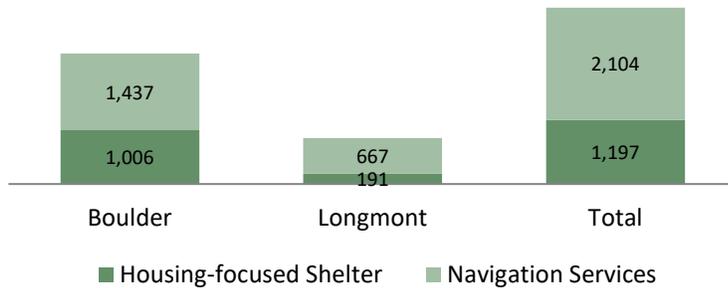
- Longmont Outreach Case Management: In the first year of HSBC, staff and partners identified two trends: (1) daily demand for Longmont CE was low with staff seeing 1 person on average per day, and (2) high need clients from Longmont were not being prioritized for housing resources through OneHome. To better use Boulder Shelter for the Homeless's dedicated Longmont staff time in their CE contract and support housing-focused shelter clients in Longmont in connecting with OneHome and other housing opportunities, Boulder Shelter for the Homeless is now coupling CE duties with outreach case management duties to a defined list of clients. BSH is working closely with the City of Longmont (including Public Safety through LEAD and CORE), OUR Center, HOPE, and other partners to identify high need clients that are a priority to connect to permanent supportive housing resources.
- HOPE/BSH Evening Services Pilot: HSBC is also currently piloting having the Longmont Outreach Case Manager attend HOPE evening services one night per week for the next two months. This pilot is meant to test (1) to what extent people experiencing homelessness in Longmont are unable to access current daytime CE hours, and (2) whether HOPE evening services provide a robust platform to connect with target clients for the outreach case management effort. BSH will be recording performance data on the pilot and partners will debrief at the one and two-month points.
- OUR Center Service Announcement: The OUR Center has announced that after its current contract year (ending December 31, 2019) it will no longer be a provide Navigation Services for HSBC and will no longer host the Coordinated Entry screening service. However, the OUR Center announced on April 9, 2019 that it will still provide the same suite of services it has historically provided and will continue to serve adults experiencing homelessness who meet OUR Center eligibility criteria. OUR Center intends to design a referral process with community partners to connect clients to its resources. Staff will plan for this transition. A primary focus will be identifying an alternative location for Coordinated Entry screening and daytime navigation case management.

OTHER UPDATES

- Public Dashboard: Boulder County staff continue to work on moving the public facing dashboard to the Boulder County website. Staff are currently working with providers to identify any data quality issues, as this transition will pull some data from Boulder County Connect for the first time, and ensuring that client privacy is maintained.
- Year 1 Report: The HSBC Year 1 Report was released in March 2019. The report has been provided to Boulder City Council, Longmont City Council, and the Consortium of Cities. In addition, the report release was covered by the [Daily Camera](#). In addition, a more detailed data appendix to supplement the Year 1 Report is available [online](#).
- Management Board: HSBC is currently seeking members with lived experience for the HSBC Management Board. A brief application is available online. Board members will be selected at the April 2019 Management Board meeting.

CLIENT PROFILE

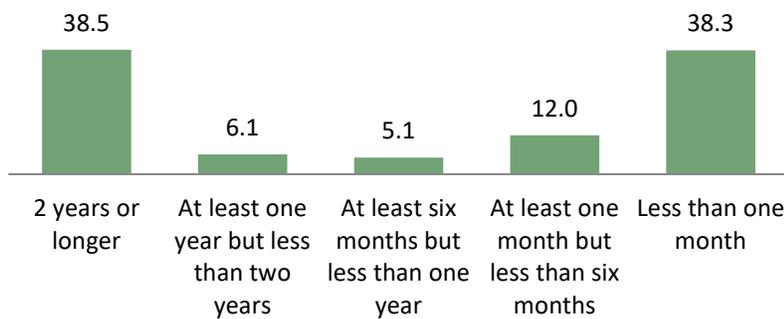
Number of CE Clients by Referral Result and Screening Location



Overall, we have screened 3,301 individuals for services between October 1, 2017 and March 31, 2019. Seventy-four percent of clients were screened in Boulder, and 26 percent were screened in Longmont.

About 36 percent of clients are referred to Boulder Shelter for the Homeless to receive more intensive, housing-focused shelter services, and 64 percent are referred to less intensive navigation services.

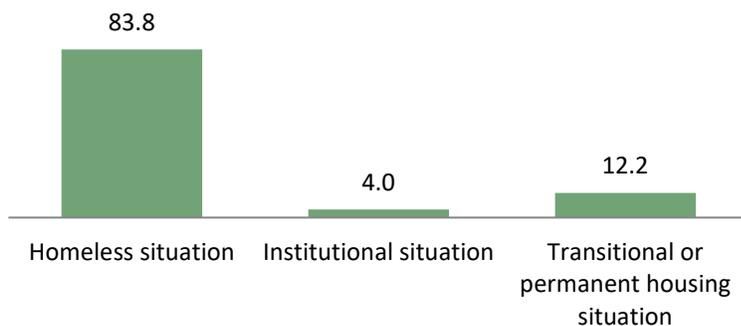
Percentage of Clients by Reported Length of Time in Boulder County



The share of clients who have been in Boulder County less than one month continues to increase and is now comparable with the population reporting being in Boulder County two years or longer.

Additionally, 24 percent of clients continue to report having family here.

Percentage of Clients by Living Situation Prior to Screening



The share of reporting being literally homeless the night before they were screened is 84 percent, and the share of clients reporting coming from a transitional or permanent housing situation is 12 percent.

51 percent reported being homeless for 12 or more months of the last three years, and 69 percent reported having a disability that made it difficult to live independently.

HSBC Executive Board Meeting
April 12, 2019, 8:00-10:00am
515 Coffman Street (Hub), Longmont
Room 321

In Attendance: Frank Alexander, Jillian Baldwin, Jennifer Biess, Robin Bohannon, Sarah Buss, Vicki Ebner, Kurt Firnhaber, Karen Kreutzberg, Joni Marsh, Karen Roney, Wendy Schwartz, Annie Scott
Guests: Tajshen Campbell, Angela Lancri-Macris

Introductions and Welcome to Jillian Baldwin

Jillian shared that she is the Executive Director of the Longmont Housing Authority.

Year 1 Review

- Boulder & Longmont Report-outs on City Council Meetings
 - There was a presentation to the Boulder City Council on March 19th regarding the Homeless Services for Boulder County Year 1 Review. The Council noted a strong interest in supporting housing but had a concern about losing the 30th Street site and gave direction to staff to identify an alternate site; the need for continuation of Severe Weather Shelter was stated. Per the Council meeting, the Board discussed that moving clients into housing would reduce the need for Navigation beds and noted the ask for \$250,000 from the City of Boulder to be spent in 2019 to create additional housing opportunities.
 - There was a presentation to Longmont City Council on April 9th regarding the Homeless Solutions for Boulder County Year 1 Report and Review; there were various reactions from Council members including questions around the need for a permanent shelter in Longmont, concern about clients in Diversion and Severe Weather Shelter not having regular sheltering, and an interest in transitional housing; there was no particular directive from Longmont City Council provided. The Council was made aware that there will be a 2020 budget request around the Longmont part of the Housing Exits Strategic plan.
- Board Feedback on Additional Outreach to County Commissioners
 - The group decided that it would make sense for the Commissioners to receive a formal presentation on the Year 1 Review in conjunction with the 2020 budget ask in May, and noted the option to invite the Commissioners to a future HSBC Executive Board meeting.
- Call for Vote on Identified Operational Improvements from the Year 1 Review
 - It was noted that there is not yet a prioritized work plan to address these operational improvements, but that one will be developed; the recommendation for these improvements came directly from service providers and data connected to Homeless Services for Boulder County, and these changes are the logical next step in the evolution of the system. Karen Kreutzberg motioned to approve the identified operational improvements and Karen Roney seconded the motion. The motion passed unanimously.

Housing Exits Strategic Plan

- Staff Update on Progress Towards Identified Goals
 - It was noted the Housing Exits group has looked at ways to leverage federal and state funding sources and are now able to think about a more specific local 2020 budget ask to bring the Board closer to the 200-unit goal. Clarification was provided around the fact that future funding will go towards supportive housing resources rather than rapid rehousing and other housing support options, though reallocation towards that end could occur in the future. It was noted that there has been a conversation with the Division of Housing about additional collaboration; there was

discussion about implementing regular communication with them regarding community needs and Division of Housing possible contributions and resource constraints. In regards to developing standards for supportive housing case management, collaboration with Metro Denver Housing Initiative as well engagement with Corporation for Supportive Housing will take place.

- There was discussion about requesting mid-year funding to capitalize the Landlord Assurance Fund to Boulder County Housing & Human Services and the City of Boulder Housing & Human Services. A Landlord Engagement staff member is needed and will be a county-wide Full-Time Equivalent position will be included in the FY2020 budget request. The Board also talked about the importance of messaging and taking opportunities for engagement within existing work to connect with landlords.
- The Board discussed streamlining access to housing opportunities through Homeless Services for Boulder County set-asides and supporting Boulder Housing Partners and Boulder County Housing Authority in creating a strategy for 20% of voucher turnover each year to be filled by Homeless Services for Boulder County clients. Boulder Housing Partners noted that this measure was approved by their Board but will be re-assessed in two years because Boulder Housing Partners has a Moving to Work status and is federally required to maintain their current demographic make-up. Boulder County Housing Authority will get this item on the agenda for the Board of County Commissioners at the end of the month. The Board discussed better use of the OneHome system; a conversation has been started with Division of Housing to open up opportunities with project-based units, including The Suites in Longmont. HSBC staff will follow up with Longmont Housing Authority on this topic.
- Discussion of Board Roles
 - The group discussed that the Board's role is to support the work of the Housing Exits Strategic Plan and members were encouraged to look for work they can be doing and to be open about sharing the individual and collective work of the system. It was also discussed that more leadership is needed around housing due to the shortage of affordable homes in the community. There will be an affordable housing tax ballot initiative in 2020, most likely.

Discussion Around Collaboration with Division of Housing and the Regional Housing Partnership

It was suggested that Kristen Toombs of the Division of Housing come to a Board meeting in order for the Board to communicate needs, progress and future direction to the Division of Housing. The Regional Housing Partnership has delayed their summit and it was advised that the Board wait on collaboration until a coordinator is hired. The Board discussed engaging with the Home Wanted campaign; talking points from City Council meetings on this topic will be circulated to the group.

Severe Weather & Office of Emergency Management

Recent severe weather sparked conversation about Severe Weather Shelter and what level of severity should trigger an Office of Emergency Management sheltering response. The City of Boulder will be coordinating a meeting to this end, and staff requested the Board's perspective around when it is necessary to go above and beyond standard Homeless Services for Boulder County sheltering operations. Meetings with OEM will inform when this is necessary and how operations are communicated in the future.

Member Updates

- There was recent planning meeting at the County attended by Nederland, Longmont, Boulder and Louisville, where attendees looked at housing and economic elements of local area plans (some which are being updated). Discussion took place around Accessory Dwelling Units and short-term rentals, including the need to continue encouraging municipalities to loosen restrictions on

Accessory Dwelling Units, as these units pose another solution to the housing availability challenge that the County is facing.

- Boulder Housing Partners recently released a report regarding the 4th year operations of the Lee Hill property, highlighting positive outcomes for both residents and the neighborhood; a City Council presentation on this topic in the near future.
- Veterans Village, serving veterans experiencing homelessness, will be breaking ground in Longmont in 2019; this is a transitional housing model with a two-year time frame, providing case management with the end goal of assisting clients in becoming permanently housed.

Adjourn at 9:45am

Next Meeting:

Date: May 3, 2019

Time: 8-10am

Location: 2525 13th St, Large Conference Room (Boulder)