The 2020 Census: Be in the Know, and Be Safe

Information will be sent by the Census Bureau through the mail:

<table>
<thead>
<tr>
<th>On or between</th>
<th>You’ll receive:</th>
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<tbody>
<tr>
<td>March 12-20</td>
<td>An invitation to respond online to the 2020 Census. (Some households will also receive paper questionnaires.)</td>
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<tr>
<td>March 16-24</td>
<td>A reminder letter.</td>
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<tr>
<td>March 26-April 3</td>
<td>A reminder postcard.</td>
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<tr>
<td>April 8-16</td>
<td>A reminder letter and paper questionnaire.</td>
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<tr>
<td>April 20-27</td>
<td>A final reminder postcard</td>
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Answer the census online, by mail or by calling the Census Bureau.

If you answer the census before May 2020, a census taker will not visit you at home to conduct the census.*

If a census taker visits your home in May 2020 or after, verify they have a valid ID badge with their **name, photograph, US Dept. of Commerce seal, and expiration date.**

*Census Bureau employees might call or visit other times of the year, for quality control, or to conduct other surveys.
Count Me Out of Census Scams!
Follow these tips and answer the 2020 Census safely:

Follow the instructions in the letter from the Census you receive in March.

The 2020 Census will NOT call you beforehand – those calls are scams!!

Respond online, by mail or by calling the Census Bureau, as instructed in the letter you receive.

Beginning in May, If you haven’t responded in any of these ways, a census taker will visit.

Phone calls to you and emails are NOT ways to answer the census! HANG UP or IGNORE incoming calls that are attempting to conduct the census, and DELETE emails – those are scams!!

Verify whether a 2020 Census mailing or visit is legitimate:

- The March letter will be from the US Dept. of Commerce, Jeffersonville, IN
  - A follow-up letter or postcard might come from the CO regional office in Dallas
- If you get a visit, check the census taker’s badge, and look for an official bag or laptop with the Census Bureau logo
  - You can check whether the person at your door is a Census Bureau employee: call Census Bureau Headquarters at 1-800-923-8282, their regional office in Dallas at 1-972-510-1790, or the Community Protection Division.

Remember these SCAMS – the REAL 2020 Census WILL NOT:

- Ask for your Social Security number, bank account or credit card numbers, or passwords
- Ask for money or a donation
- Contact you on behalf of a political party or religious organization
- Call you to conduct the census over the phone
- Send you an email asking you to reply, click a link or open an attachment
- Knock on your door before May 2020.

Questions? Call the Community Protection Division at (303) 441-3700