



Boulder County Housing Authority

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www.bouldercountyhhs.org

CURRENT UPDATED PROCEDURES FOR BCHA PARTNER LANDLORDS

March 27, 2020

Dear Landlord:

On behalf of the Boulder County Housing Authority (BCHA) Housing Choice Voucher Program, we wish you and your family well during this period of uncertainty resulting from the COVID-19 crisis.

We appreciate your continued commitment to housing our BCHA housing subsidy client and are writing to inform you about some temporary changes to our program that we are implementing to better serve our housing subsidy clients and property owners, such as you, during this time.

As always, and especially during this uncertain period, we are committed to supporting our residents' stability and helping to ensure that our landlords continue to be paid. If you are notified by one of your tenants who is a BCHA housing subsidy client that they are unable to pay their rent/utilities as a result of COVID-19, we ask that you notify your case manager, so that BCHA may assess whether their subsidy can be temporarily adjusted or whether other resources are available to bring them current on their payments. This approach is supported by the U.S. Department of Housing and Urban Development (HUD) and housing authorities throughout the country. The goal is to avoid eviction proceedings in the midst of this public health crisis.

In addition, to reinforce social distancing, BCHA is suspending Housing Quality Standards (HQS) inspections until further notice. Any inspections that have already occurred this year and resulted in a "fail," may be cured through submittal of work orders, repair invoices or pictures to Landmark Inspection Services via email to info@landmarkinspect.com, demonstrating that each issue has been fixed.

If you have questions or concerns regarding current BCHA processes as they relate to your participation in the Housing Choice Voucher Program, please don't hesitate to reach out to the caseworker.

This is a dynamic situation and we will continue to provide updates as necessary and relevant. Thank you again for your continued support of our housing subsidy clients.

Sincerely,

Kelly Gonzalez
Housing Choice Voucher Program Manager

cc: Amanda Guthrie, Housing Operations Manager
Norrie Boyd, Deputy Director

