How contact tracing works

Mike and Melissa, both from Boulder County, were at the same birthday party.

A few days later, Mike gets symptoms of COVID-19 and gets tested.

Boulder County Public Health calls Mike to trace the places he has been and the people who have been in close contact with him.

The contact tracer who called Mike is not allowed to tell anyone that he may have exposed them to COVID-19 or that Mike gave them their information.

Boulder County Public Health contacts Melissa (and everyone else with whom Mike had close contact) to tell her she may have been exposed to COVID-19. They will contact her again if she tests positive.

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They ask Mike questions and advise him on how to protect himself and others while he is sick.

They tell her how to get tested and how to quarantine.

While Melissa is quarantined for 14 days, two things could happen:

SHE TESTS POSITIVE OR DEVELOPS SYMPTOMS
She will need to:
- Isolate.
- Get medical help if needed.
- Provide a list of her close contacts and answer additional public health questions.

SHE DOES NOT TEST POSITIVE OR DEVELOP SYMPTOMS
If after 14 days, Melissa has no positive test or COVID-19 symptoms, her risk of getting sick from being around Mike, and her quarantine period, are over.

The process repeats until there are no new cases.

Answer the call!
Your help is the key to keeping our communities healthy and our economy open.