Governance and System Update

Homeless Solutions for Boulder County
HSBC Governance and System Structure 2017-2020
HSBC Governance and System Structure 2021

- HSBC Executive Board
- Policy Implementation Team
- Community Forum

Work Groups:
- Housing Exits
- Innovation and Design
- High Utilizers
- Coordinated Outreach
- Ad Hoc Task Forces
- Communication

Arrow keys for relationship:
- Lived Experience Membership
- Direct Reporting Relationship
- Feedback / Input
Executive Board

• **Purpose:** The Executive Board serves to establish, oversee and ensure the effectiveness of a county-wide response to homeless efforts and the achievement of identified outcomes.

• **Membership:** Appointed members by Boulder County Commissioners with representation of individuals that are executive level leadership with decision-making authority that oversees funding from Regional, County and Municipal representation.
Policy Implementation Team

• **Purpose:** To carry forward directives and policy recommendations from The Executive Board that are in alignment with the county-wide response to homeless efforts and the achievement of identified outcomes.

• **Membership:** Staff from Boulder County, City of Boulder, and City of Longmont.
Community Forum (New 2021)

• **Purpose:** A convening open to all interested and invested parities. This group’s intent is to cast a large net for the purposes of community engagement. This convening is will discuss community trends and concerns, offer feedback and guidance for the system, and provide a space for updates and information sharing of the systems progress.

• **Membership:** Interested and invested parties and individuals throughout the county.
Housing Exits

• **Purpose:** To identify avenues to increase opportunities for housing exits as it relates to the Housing Continuum.

• **Membership:** Entities with direct access to Housing Resources.
<table>
<thead>
<tr>
<th>One-Time Assistance</th>
<th>Rapid Rehousing</th>
<th>Permanent Voucher + Progressive Case Management</th>
<th>PSH Move-On</th>
<th>PSH</th>
</tr>
</thead>
<tbody>
<tr>
<td>- First-time homelessness and/or situational</td>
<td>- Experience of homelessness is rare, brief, and situational</td>
<td>- Elderly, disabled or other chronic illness (physical or mental health) but not high vulnerability chronically homeless</td>
<td>- PSH participant still needing a voucher but no longer needing intensive case management</td>
<td>- HUD definition of chronic homelessness</td>
</tr>
<tr>
<td>- Resolvable crisis with limited need for assistance (deposits/1st month rent)</td>
<td>- Resolvable crisis and low barrier(s) to increasing income</td>
<td>- Some stability, but unable to enter workforce</td>
<td>- Services: voucher, light touch case management as needed, connection to resources as needed</td>
<td>- Able to lease up with private landlords/housing authorities</td>
</tr>
<tr>
<td>- Recent housing history/able to lease up with private landlord</td>
<td>- Recent housing history/able to lease up with private landlord</td>
<td>- Lost previous voucher/subsidized housing or unsuccessful RRH exits</td>
<td>- Participant Rental Responsibility: 30%</td>
<td>- Services: voucher, intensive case management, low caseloads, intensive services</td>
</tr>
<tr>
<td>- Employed or recently obtained employment</td>
<td>- OR Bridge housing for PSH/Voucher participants (follow PSH requirements)</td>
<td>- Services: housing navigation/lease-up, progressive CM focused on successful tenancy and linkage to resources</td>
<td>- Source of Resource: PHA set-asides, BHP Move-on voucher</td>
<td>- Participant Rental Responsibility: 30%</td>
</tr>
<tr>
<td>Services: Diversion or light case management, financial assistance</td>
<td>- Source of resource: ESG, CoC.</td>
<td>- Source of resource: PHA set-asides, BHP public housing preference</td>
<td>- Source of Resource: COC, COB, COL, DOH/MHP</td>
<td>- Goals: graduate to a different category</td>
</tr>
<tr>
<td>- Targeted Program(s): Navigation, Housing Focused Shelter (Bridge)</td>
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</tbody>
</table>

**Resilient Housing and/or Sober Living**

- Anyone from any category who is very high acuity and unable to lease-up/faces intense barriers (severe mental health, current known meth use, recent and severe criminal background)
- High intervention housing with on-site supports/staff
- Dedicated housing site
- Very low barrier
- Goal: graduate to a different category
- Services: intensive, very low ratio case management and on-site supports, including mental/behavioral health and addiction supports
Innovation and Design (New 2021)

• **Purpose:** To evaluate and explore new or proposed homelessness services that align Housing First and HSBC goals/strategies. This working group is expected to incorporate significant voice from individuals with lived experience.

• **Membership:** Interested and invested parties and individuals throughout the county.
High Utilizers (Added in 2019)

• **Purpose:** To identify cross system impact between Justice, Homelessness, and Health and housing outcomes that support individuals experiencing homelessness that are stuck in the “revolving door.”

• **Membership:** Interested and invested parties and individuals throughout the county from Justice system providers, Health Care providers, County and Municipal staff, individuals with lived experience (prior High Utilization of multiple systems).
Coordinated Outreach (Added in 2019)

- **Purpose:** To convene service providers conducting outreach and engagement activities for the purposes of coordination and service linkage. This group works from a continuum of services towards housing outcomes.

- **Membership:** Service providers and invested individuals throughout the county providing outreach and engagement efforts for individuals experiencing homelessness.
Communications

• **Purpose:** To develop and convey consistent messages about Homeless Solutions for Boulder County’s efforts on housing first.

**Membership:** City and County staff and Public Information Officers from County and Municipal partners.
Ad Hoc Workgroups/Task Forces (Added in 2019)

- **Purpose:** Based on subject or topic. Examples of these groups include Sober Living Task Force, Property Acquisition, Case Management Standards, and Service Alignment with Criminal Justice Services (upcoming), etc.

- **Membership:** Dependent on focal area.
Incorporation of Lived Experience (Enhanced in 2021)

• **Purpose:** To create an integrated approach with people with lived experience rooted in best practices that promotes meaningful and intentional engagement that promotes lived experience that both informs and guides decisions of broader HSBC topics.

• **Future Vision:** To create a mentorship/succession model to ensure new voices are incorporated in the working groups.
Current Agencies Represented in Working Groups

- Boulder County Community Services
- Boulder County Housing and Human Services
- Boulder County Public Health
- Boulder County Housing Authority
- Boulder County Jail
- Boulder Housing Partners
- City of Boulder Housing and Human Services
- City of Boulder Municipal Court
- City of Boulder Police Department
- City of Longmont Community Services
- City of Longmont Police Department
- Longmont Housing Authority
- Longmont Public Safety
- Metro Denver Homeless Initiative
- Veterans Affairs
- 20th Judicial Probation
- Agape/Safe Haven
- Attention Homes
- Boulder Community Health
- Boulder County AIDS Project
- Boulder Shelter for the Homeless
- Bridge House
- Clinica/Peoples Clinic
- Friends for Life Couriers
- Focus Re-Entry
- Harvest of Hope
- HOPE Longmont
- Mental Health Partners
- Nederland Interagency Council on Homeless Encampments
- Recovery Café Longmont
- The Inn Between
- TRIBE Recovery Homes