Beware of Marshall Fire Scams

- Insurance agent reaching unexpectedly to you and providing too good to be true options
- Contractors calling to give you a “deal” on fire clean up
- Charities reaching out to you requesting monetary donations in support of the Fire Department, Law Enforcement, or Victims
- Fundraisers or “GoFundMe” pages that are not endorsed by the people or organizations they are supposed to help.

What to Do Instead

- Don’t answer calls from unknown phone numbers
- Hang up the phone if you believe the call to be a scam
- Do not “click” or “tap” on email or text message links if you do not know the sender
- Contact your insurance provider directly through their legitimate contact information
- Take the needed time to properly research and vet a contractor before doing business with them
- Do not give gift card numbers or financial account information to “Charities” over the phone, instead visit [https://www.coloradogives.org/%20bouldercountywildfirefund?step=step1](https://www.coloradogives.org/%20bouldercountywildfirefund?step=step1) if you want to donate towards the Marshall Fire.

What to Know

- Scammers thrive in situations when people are stressed and take advantage of these situations
- Know that government disaster assistance agencies do not ask for financial account information
- There is NO FEE required to apply for or get disaster assistance from FEMA or the Disaster Assistance Center
- Scammers will often “spoof” local phone numbers. Spoofing is when a scammer uses a local number or a number from an actual agency to appear like a legitimate caller.

To Report a Scam

- Contact the Federal Trade Commission at ReportFraud.ftc.gov to report fraud or by contacting the Community Protection Division at 303-441-3700

If You Are a Victim of a Scam

- If the scam occurred through the internet, report the fraud at [https://www.ic3.gov/](https://www.ic3.gov/)
- For all other scams, report them with the Federal Trade Commission at [https://reportfraud.ftc.gov/#/](https://reportfraud.ftc.gov/#/)
- Contact your local law enforcement agency and let them know you are a victim of a scam
- Contact the Community Protection Division to learn how to protect yourself against future scams and frauds

Call the DA’s Community Protection questions 303-441-3700

For Disaster Recovery, please visit [https://www.bouldercounty.org/disasters/wildfires/marshall/](https://www.bouldercounty.org/disasters/wildfires/marshall/)

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